



2018 GOAL TEAM REPORT

GOAL 2

Set the Standard for a Safe and Secure City



Goal 2 Team



- ▶ Fire
- ▶ Municipal Court
- ▶ Police

FY17 Accomplishments



Reduced Part 1 Crime from previous year.

Target: Reduce by 3%

FY17 0.74% increase.



Continue Growth Plan
Target: Net 30
FY17 Net gain of 26 officers.



Reduce the number of traffic fatalities. **Target: Decrease fatalities by 5% over the next 5 years.**

FY16 total was 66
FY17 total of 54.

(18.18 % decrease in Traffic Fatalities from FY16 to FY17)

Provide Crime and Safety Presentations.

Target: 300

FY17 360



FY17 Accomplishments

Full Court
Enterprise case
management
system installed;
expanded on-line
options: **driving
safety, payment
plans and partial
payments**



E- warrant pilot
project at Westside
command
April-Aug 2017
410 defendants
arrested; 66 hours
saved

 FULLCOURT
ENTERPRISE®

Government Collectors
Association of Texas
**2017 Collection Program
Of The Year** award for
amnesty program
authorized by city
council



Video Arraignment
between Court and
County Jail 12,709
cases heard



FY17 Accomplishments

Smoke Alarm installations

1,243

124.3% of Target

Trained in compression only CPR

2,544

84.4% of Target

Immunizations and Health Screenings

2,622

98.9% of Target

Fire Fleet Maintenance – Blue Seal Certified



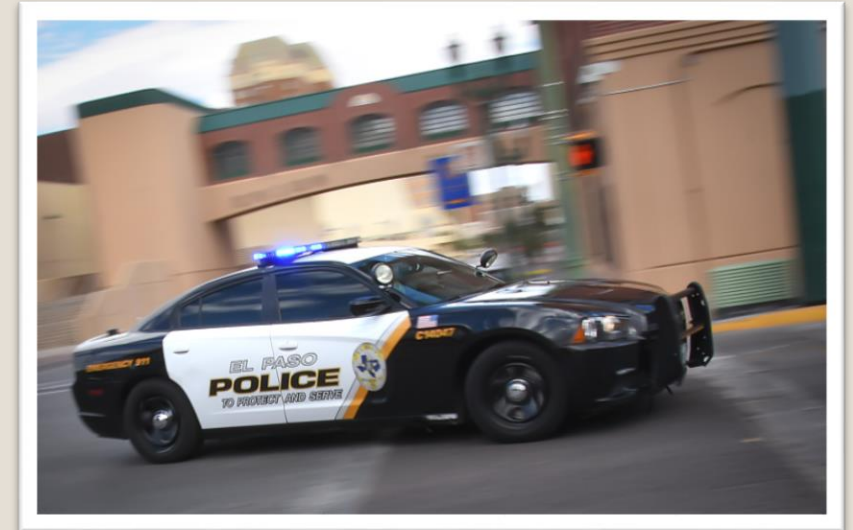
Center for Fire Accreditation
International - Accredited Agency



FY18 Accomplishments



Investment in Public Safety



New Emergency Apparatus:

- Investment over **3** years was **6** Fire Apparatus and **3** Rescues
- Ceremonies held on February 24th and March 3rd for 2 Pumpers
- 1 Quint and 1 Rescue anticipated to be completed in Spring of 2018

EPPD Vehicles:

- Total purchase of **300** Police Vehicles
- First shipment March 12, 2018
- **150** will be delivered by July 30th, 2018
- Solicitation submitted for the purchase of 18 Police Motorcycles

FY18 Accomplishments



Fire Station Renovation/Repairs

4 Projects to be
completed this
fiscal year



Commission on
Accreditation of
Allied Health
Education Program



**Key National Paramedic Accreditation
January 2018**

New Drone Program:

- Pilots received their license
- Continued Partnership with UTEP



FY18 Accomplishments

Animal Cruelty Investigations Unit



- November 6, 2017, the Animal Cruelty Investigations Unit (ACIU) was created.
- On January 29, 2018 a dedicated Animal Cruelty Hotline was established (915) 212-0800.
- Hotline has resulted in as **152** direct phone line complaints.
- ACIU Obtained **43** criminal warrants for animal cruelty cases.
- Completed **28** community presentations.
- ACIU will host the first Animal Cruelty Investigations course at the end of March.
- Discussing with the El Paso Sheriff's Department to add one Sheriff's Office Deputy to the unit.

FY18 Accomplishments

Community Partnerships

Big in Blue



- Partnership with Big Brother/ Big Sisters of El Paso
- Police volunteers to provide one to one mentoring services for children.
- Program start date March 29, 2018

Volunteer Victim Services Response Team (VSRT) / Disabled Parking Enforcers



- February 22nd graduated 8 new dual certified volunteers
- Total 15 in program
- In field Fri and Sat evening to provide immediate crisis counseling
- Issue handicap citations to violators

Foster Kids Birthday Program



- Partnership with Child Protective Services, Texas Department of Family and Protective Services and Victory Warriors Temple
- Birthday Celebration for kids 0-12 held three times a year
- Police officers are “Birthday Buddies”

E-Commerce Transactions



- Encourage Craigslist and other E-commerce users to conduct transactions at Police Department Regional Command Center lobbies, a safe location to conduct internet transactions.



Goal 2- Key Performance Indicators

| Key Performance Indicator | FY2017 | FY2018 | Annual Target |
|--|-----------------------------------|--|--|
| Reduce Part 1 Offense crime rate  | FY17 Thru January 8,938 | FY18 Thru January* 9,137 (+2.23%) | New Target Less than 21,106 Annually -2% from FY17 |
| Reduce # of traffic deaths  | FY17 Q1-Q2 28 | FY17 Q1-Q2 20 (-28.57%) | Target: Less than 54 Annually -5% from past 5 years average |

*UCR not available for February 2018



Goal 2- Key Performance Indicators


| Strategy | Key Deliverable | FY2016 Actual | FY2017 Actual | FY2018 Thru February | Target |
|---|--|---------------|---------------|----------------------|--------|
| Enforce Municipal Court orders  | <ul style="list-style-type: none"> Increase ease of compliance with court orders through new online options for payment plans and driver's safety courses; partial payments accepted | 25% | 75% | 100% | 100% |
| Maximize Municipal Court efficiency and enhance customer experience  | <ul style="list-style-type: none"> On-line and phone payments Collections: | 31.35% | 27.31 % | 32.11% | 28% |

Goal 2- Key Performance Indicators

| Key Performance Indicator | FY2016 Actual | FY2017 Actual | FY2018 Thru February | Annual Target |
|--|---------------|---------------|----------------------|---------------|
| Reduce # of fire deaths | 11 | 6 | 5 | 0 |
| % of fire and medical emergency calls with total response time of 8:30 | 80.35% | 89.81% | 87.88% | 90% |
| 911 calls answered within 15 seconds | 89.60% | 89.98% | 89.31% | 95% |



FY18 Spotlight

| Strategy | Key Deliverable Update |
|---|---|
| <p data-bbox="112 446 1133 696">Take proactive approaches to prevent fire incidents and lower regional risk</p>  A close-up photograph showing a person's hand pulling down the handle of a red fire alarm pull station. The station is mounted on a light-colored wall and has the word "FIRE" at the top and "PULL DOWN" with a downward arrow on the handle. The background is slightly blurred, showing a dark, possibly metallic, surface. | <p data-bbox="1289 444 2423 554">Action Plan: Promote and improve fire prevention through education</p> <p data-bbox="1289 575 1472 622">Targets:</p> <ul data-bbox="1363 639 2423 1153" style="list-style-type: none"><li data-bbox="1363 639 2015 753">1,500 smoke alarms installed <i>2nd Quarter- 873</i><li data-bbox="1363 772 2423 886">1,500 households with home evacuation plans <i>2nd Quarter - 755</i><li data-bbox="1363 905 2384 1019">100% of Public and Private schools contacted <i>2nd Quarter – 45%</i><li data-bbox="1363 1038 2339 1152">95% of property saved for all structure fires <i>2nd Quarter - 95%/\$59.7 million</i> |

FY18 Spotlight

Strategy

Take proactive approaches to prevent medical incidents and lower regional risk



Key Deliverable Update

Action Plan: Increase Acute Myocardial Infarction survivability

Targets:

40% of cardiac arrest patients where compression CPR was initiated prior to arrival
2nd Quarter - 55.73%

3,000 trained in compression only CPR
2nd Quarter - 1,285

30% of cardiac arrest patients delivered to the hospital with ROSC
2nd Quarter - 24.2%

2,800 Immunizations and Health Screenings provided thru Community Health and Safety Initiative
2nd Quarter - 1,540

FY18 Spotlight

Mental Health Intervention

Crisis Intervention Team (CIT)

➤ EPPD/ EHN Partnership



- PD Staffing - 1 Lieutenant, 3 Sergeants and **14** officers
- EHN Staffing - 1 EHN Clinical Supervisor and **14** EHN Clinical Staff members
- Inception Date Oct. 1, 2018
- 8 Weeks of training
- Dec. 1, 2018 Program start date

Department Wide Mental Health Training



Pre-Service Mental Health

| | | |
|----------------------------|----------|--------------------------------|
| TCOLE requirements - | 32 hours | |
| EPPD Additional Training - | 56 hours | Total training hours 88 |

In-Service Mental Health

| | | |
|----------------------------|----------|---------------------------------|
| TCOLE requirements - | 64 hours | |
| EPPD Additional Training - | 66 hours | Total training hours 130 |

FY18 Spotlight

Strategy

Maintain standing as one of the nation's top safest cities



Key Deliverable Update

Action Plan: Ensure quality Investigation

Target: Meet or exceed national average clearance rate.

| PART 1 CRIMES (SEP FY18 to JAN 2018) | NATIONAL | EPPD |
|---|-----------------|-------------|
| Criminal Homicide | 62% | 100% |
| Robbery | 29% | 46% |
| Aggravated Assault | 54% | 55% |
| Burglary | 13% | 24% |

*UCR not available for February 2018.

FY18 Spotlight

Strategy

Improve motorist safety



Key Deliverable Update

Action: Reduce alcohol related traffic accidents by increasing the number of DWI related arrest.

| | DWI ARREST |
|---------------|------------|
| FY 17 (Q1-Q2) | 1131 |
| FY 18 (Q1-Q2) | 1290 |

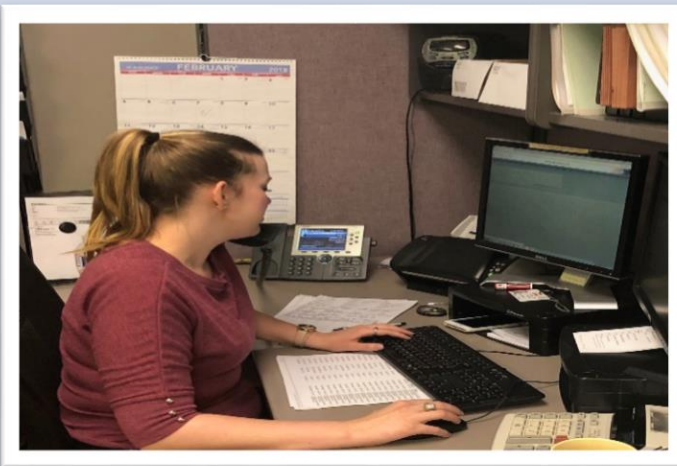
Task: Increase in officers dedicated to DWI enforcement by increasing the number of officers assigned to the DWI Task Force by 10 officers.

The TDY rotation into the DWITF started on September 3, 2017. Prior to the rotation, there were only 8 officers and 1 Sgt in the task force. As of March 15, 2018, there are a total to 17 officers and 3 Sgt on the Task Force.

FY18 Spotlight

Strategy

Municipal Court E-warrant process expanded to all regional command centers; warrants are printed on demand



Key Deliverable Update

Action: Expand E-warrant program from Westside to all command centers

Completed: Sept 2017 – Feb 2018
estimated
305 hours saved

Key Opportunities/Challenges



Police Department Recruitment & Retention



- In FY16 Police Department began net 30 growth plan and FY17 was the first fiscal year with positive net gains in officers since FY08.
- Starting in FY18 EPPD will have two academy classes per fiscal year with a minimum target goal of 120 recruits per fiscal year. This will increase to a minimum of 180 recruits per fiscal year starting in FY21.
- Enhancing recruiting efforts by hiring 6 civilian Police Service Specialists.

Key Opportunities/Challenges

City Watch Program



- In 2016, cameras were installed in the Downtown Entertainment District, San Jacinto Plaza, and the Mountain Star.
- Cameras are currently being installed in the Cincinnati Entertainment District.
- Funding will be requested in the FY2019 budget for additional camera installations and civilian personnel to monitor.



Key Opportunities/Challenges

Take proactive approaches to prevent fire/medical incidents and lower regional risk

- Community Superheros – Launch App to empower everyday citizens to provide lifesaving assistance to victims of sudden cardiac arrest.
- Expand Community Risk Reduction through partnerships
- Continue to expand the partnership with El Paso Animal Services to improve the health and safety of our pets
 - Return to Owner - Fire Station microchip checks
 - Fire Station Adoption



Key Opportunities/Challenges



Expand Investment in Public Safety Operations

Fire Equipment & Vehicle Replacement

- Public Safety Communications - Radios
- Emergency Vehicle Replacement
- Facility Renovations



Key Opportunities/Challenges

911/311 Communications

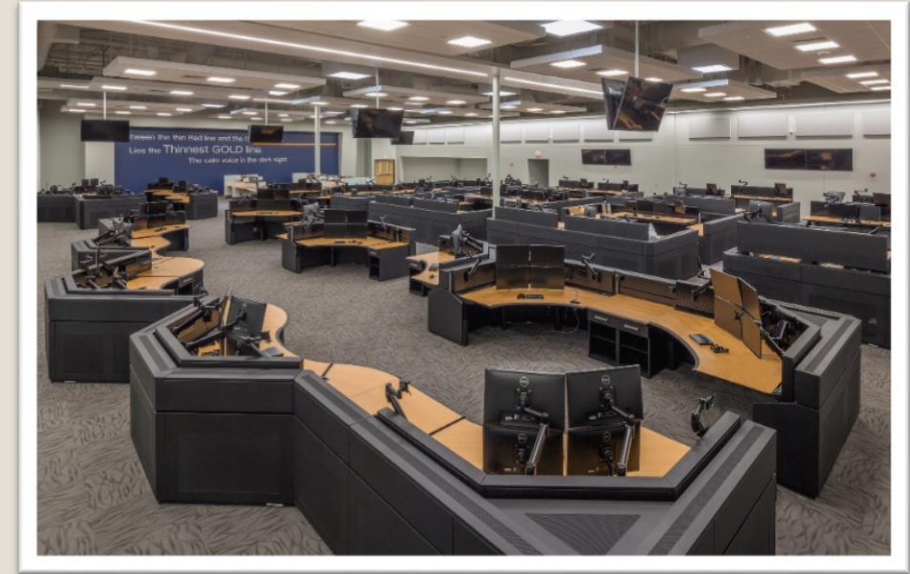
Customer and Workforce Focus

Phase One:

- New Regional Communications Center-
Opened October 2018
- LSS Training Program

Phase Two:

- Staffing Investment –
Succession planning and
professional development





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