

Goal 2: Set the Standard for a Safe and Secure City

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Strategic Plan Update

May 17, 2016



Goal 2 Public Safety



- Environmental Services
- Fire
- Municipal Clerk & Municipal Court
- Planning Inspections
- Police

Current Year Results

- Online Municipal Court Forms and mailed-out Court Notices available in English and Spanish
- Held amnesty period February 22-March 5
 - 8,658 warrants cleared; 12,290 incoming phone calls handled; \$ 2,501,173 total revenue posted
- Municipal Court's Facebook boosted amnesty period advertisement:
227,071 people reached and **8,470** people clicked on warrant link

Corte municipal FORMAS MÁS SOLICITADOS

Solicitud de Plan de Pago
Petición
Aplazamiento de la Declaración Sobre el motivo Procedimiento de (Llamado al Formulario de conducción defensiva)
Renuncia a la instrucción de cargos y otros derechos
TX DPS Formulario de registro de conducir
Las solicitudes de registro abierta (manejadas por la Oficina del Abogado de la Ciudad)
Guía de los ciudadanos a la Campaña
Solicitud de Exculpaciones para Juveniles- de bebidas alcohólicas delitos del Código
Solicitud de Exculpaciones para Juveniles- Tabaco Ofensas
Solicitud de Exculpaciones para Juveniles- Penal Delitos
Lectura de cargos de video
Formas en Español
Consentimiento para Teleconferencia por Circuito Cerrado
Declaración para el Plan de Pago
FORMULACION de Declaración
Guía de Apelaciones de la Corte Municipal
Renuncia a la Lectura de cargos ya Otros Derechos
Solicitud de Plan de Pago



Current Year Results

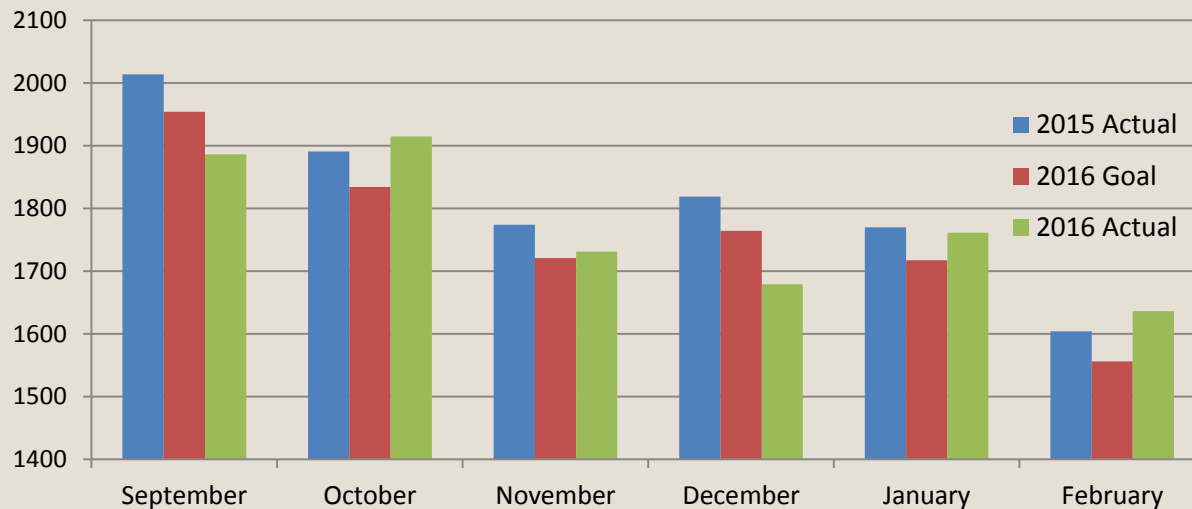


- Completed building code review with stakeholders and construction industry for proposed adoption of the 2015 building code
- Maintained Planning and Inspections – Building Division’s ISO rating for building code effectiveness
- Completed redevelopment opportunities by permit issuance for tenant improvements and rehabilitation projects

Current Year Results

- Reduced YTD Part 1 crime rate average by **2.43%** from previous year
 - Annual target of 3% decrease

Part I Offenses: Homicide, Rape, Robbery, Assaults, Burglary, Larceny Theft, Motor Vehicle Theft



- Implementation of net 30 staffing growth plan





Current Year Results



- Achieved annual reaccreditation from the Commission on Fire Accreditation International (CFAI).
- 92% of Texas Emergency Management Standards have been met YTD.




Key Deliverables


Strategy	Action	FY16 Thru Q2	Target
<p><i>Enforce Municipal Court Orders</i></p>  	Implement Court's new case management software (Full Court Enterprise) to increase technological stability and efficiency	55%	November 2016 (Completion)
	Increase Driver Safety case compliance	56.9%	61%
	Strengthen accountability of missing tickets assigned to police officers and inspectors	99.04%	100%



Key Deliverables

Strategy	Objective (Action Plan)	Status	Target Completion
<p><i>Maximize Municipal Court Efficiency and Enhance Customer Experience</i></p> 	<p>Implement new video arraignments between El Paso County Detention Facilities and Municipal Court to make jail arraignment process safer and more efficient</p>	30%	November 2016
	<p>Implement transfer of e-warrants between El Paso County Detention Facilities to speed booking process</p>	30%	November 2016

Key Deliverables

Strategy	Action	FY 2016 Thru Q2	Annual Target
<i>Implement effective code enforcement strategies to reduce nuisances, enhance visual appearance and improve overall health and safety</i>	Facilities passing initial Health & Safety inspection 	62.11%	85%



Police - Key Performance Indicators

Key Performance Indicator	2013 Actual	2014 Actual	2015 Actual	FY2016 Q1&Q2	Annual Target
Reduce Part 1 Crime <i>Part I offenses: Homicide, Rape, Robbery, Assaults, Burglary, Larceny Theft, Motor Vehicle Theft</i>	26,131 (-5.28%)	25,151 (-3.75%)	22,488 (-10.58%)	10,608 (-2.43%)	Reduce 3% over previous year
Response time for priority 1,2, & 3 calls within 21 minutes	75.57%	75.38%	72.22%	69.31%	90%
Response time for priority 4, 5, & 6 calls within 24 minutes	81.86%	82.18%	79.01%	75.46%	80%
Response time for priority 7, 8, & 9 calls within 52 minutes	76.50%	76.12%	72.25%	68.18%	70%
Reduce # of traffic deaths	52	54	60	33 (FY15=41)	Under 60



Key Deliverables

Strategy	Objective (Action Plan)	FY 2016 Thru Q2
<p><i>Maintain Standing as One of the Nation's Top Safest Cities</i></p>	<p>Maintain at least 90% of survey respondents who report feeling safe in El Paso</p>	<p>YTD average of 85.65% of surveyed respondents who agree or strongly agree to feeling safe in El Paso</p>



Key Deliverables

Strategy	Objective (Action Plan)	FY2016 Thru Q2	
<i>Strengthen Community Involvement in Resident Safety</i>	Provide community safety awareness initiatives (Target 120 Annually)	227 Target exceeded	
	Percentage of S.A.R.A. implementations that successfully resolved the issue by the 3rd assessment. (Target 90%)	FY16 Q1	FY16 Q2
		78.95% (33)	85.32% (35)



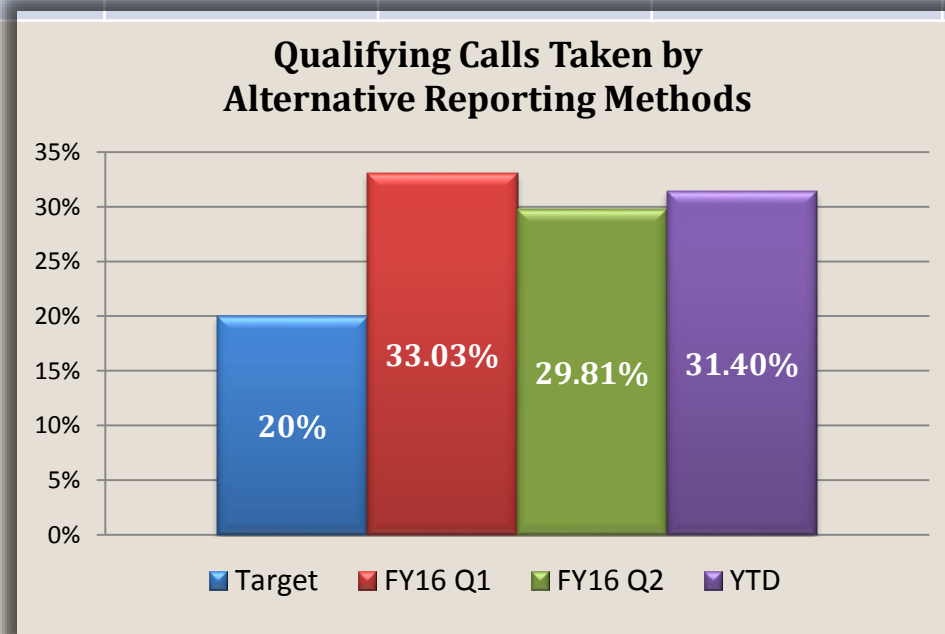
Key Deliverables

Strategy	Objective (Action Plan)	FY15 Total	FY15 Q2	FY16 Q2	Annual Target
<i>Improve Motorist Safety</i>	Reduce Alcohol-Related Crashes by 1%	707	328	313 (-4.57%)	Under 700



Key Deliverables

Measure	FY16 Q1	FY16 Q2	FY16 YTD	Annual Target
Percentage of Qualifying PD Calls taken by Alternative Reporting Methods	33.03%	29.81%	31.4%	20%




Key Performance Indicators

Key Performance Indicator	2013 Actual	2014 Actual	2015 Actual	FY2016 Thru Q2	Annual Target
Reduce # of fire deaths	0	2	4	5	0
% vacant buildings inspected/visited at least once annually	New Metric	New Metric	50%	1687	100%
				41.8%	
% of fire and medical emergency calls with total response time of 8:30	8:56- 90%	8:59-90%	9:22- 90%	11:30 – 90%	90%
	8:30- 80%	8:30-82%	8:30- 76%	8:30- 80%	
911 calls answered within 15 seconds	93.54%	94.76%	92.64%	91.35%	95%



Key Deliverables

Strategy	Objective (Action Plan)	FY 2016 Thru Q2
<p data-bbox="81 615 562 725"><i>Increase Public Safety Operational Efficiency</i></p> 	<p data-bbox="681 615 1541 711">Migrate all Police non-emergency calls from 311 to the 911 Communications Center</p>	<p data-bbox="1659 672 1823 711">66.70%</p>
	<p data-bbox="681 872 1566 1025">Maintain the percent 1st Response apparatus with Advanced Life Support capabilities at 75%</p>	<p data-bbox="1659 951 1823 989">60.03%</p>
	<p data-bbox="681 1172 1277 1210">Smoke alarms issued/installed</p>	<p data-bbox="1698 1215 1785 1253">407</p>

Key Deliverables

Strategy	Objective (Action Plan)	FY 2016 Thru Q2
<p><i>Take Proactive Approaches Prevent Fire/Medical Incidents and Lower Regional Risk</i></p>	<p>Increase the number of State Certified Fire Inspectors by 36</p>	<p>18</p>
	<p>Promote and improve fire prevention through the Community Risk Reduction program</p>	<p>367 Safety Programs Delivered</p>
	<p>Provide 2000 immunizations and health screenings via Community Health and Safety program</p>	<p>2650 Target exceeded</p>



Continual focus...

Additional insights?

