



# Performance Committee

## 2021-2022 Community Performance Benchmarks

<b>PROGRAMS</b>	<b>SO</b>	<b>ES</b>	<b>TH</b>	<b>PSH</b>	<b>RRH</b>
<b><u>Minimizing length of Homeless</u></b>					
Average Length of Homeless Episode (Days)	NA	60	180	>180	NA
<b><u>Length of time once eligible to be housed</u></b>					
Average Length of Time (days) from Start Date to Move-In Date	NA	NA	NA	30	30
<b><u>Households Exiting into Homeless</u></b>					
Exiting into Homeless	MO*	MO*	MO*	2%	2%
SO, ES & TH – households exiting into homelessness will be monitored only					
<b><u>Increase in Income</u></b>					
Increase in Earned Income	1%	5%	60%	10%	30%
Increase in Other Income	5%	5%	25%	50%	30%
Increase in Total Income	6%	10%	85%	60%	60%
<b><u>Exit Destinations</u></b>					
Permanent Housing Destination	40%	85%	85%	85%	90%
Positive Housing Outcome ES, TH	60%	NA	NA	NA	NA
<b><u>Street Outreach Only</u></b>					
30% of Engagements - an engagement results in a deliberate client assessment or beginning of a case plan.					
<b><u>Coordinated Entry</u></b> - 100% Acceptance Rate for all programs					
<b><u>HMIS Data Timeliness</u></b>					
Complete data within 4 days after client intake and exit	4 days	4 days	4 days	4 days	4 days

\*Measured Only (MO)