



# ANNUAL REPORT



# 2022

Professionalism | Respect | Integrity | Duty | Excellence



**El Paso Fire Department  
2022 Annual Report**



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## A LETTER FROM THE FIRE CHIEF

**The El Paso Fire Department is dedicated to providing the best service possible to the businesses, visitors and residents of our community. As the Fire Chief, I appreciate the hard work and effort of all EPFD employees. The EPFD represents excellence in everything that we do. In an effort to report the accomplishments and statistics of the EPFD in 2022, I gladly present the 2022 Annual Report.**

**Jonathan Killings  
Interim Fire Chief**



## EXECUTIVE SUMMARY

The El Paso Fire Department is pleased to present the Annual Report for the year 2022. This report provides an overview of the department's activities, achievements, challenges, and future initiatives. It highlights the dedication and hard work of our firefighters, administrative staff, and other stakeholders who contribute to ensuring public safety and emergency response services.

### EMERGENCY RESPONSE

In 2022, the El Paso Fire Department responded to a total of 96,249 emergency incidents, which included fires, medical emergencies, hazardous material incidents, and other types of emergencies. The department maintained a 90th percentile response time of 8:25 for fire incidents and 7:35 for medical incidents, surpassing our target goal. This quick response time played a crucial role in minimizing property damage, injuries, and loss of life.

### COMMUNITY OUTREACH AND EDUCATION

The department continued its commitment to community outreach and education throughout 2022. We conducted fire safety presentations and demonstrations to community groups, schools, and businesses. Additionally, the department organized events such as open houses, CPR training sessions, and fire extinguisher workshops, fostering greater awareness and preparedness among residents. Through the Community Risk reduction division, the department trained 610 individuals in Hands-Only CPR. CRR also installed 2,015 new smoke alarms throughout homes in El Paso and assisted 739 new residences with creating home evacuation plans.

### TRAINING AND PROFESSIONAL DEVELOPMENT

The professional development of our personnel remains a top priority. In 2022, the El Paso Fire Department provided hundreds of hours of training to our firefighters, encompassing a wide range of topics, including fire suppression techniques, emergency medical services, hazardous materials

## EXECUTIVE SUMMARY

response, and incident command. Furthermore, many firefighters successfully completed advanced certifications and specialized courses, enhancing their skills and knowledge in various areas of expertise.

### EQUIPMENT AND INFRASTRUCTURE

To ensure effective emergency response, the department continued to invest in modern equipment and infrastructure upgrades. In 2022, we acquired new fire engines and upgraded our communication systems to improve coordination and efficiency during emergencies. These investments have enhanced the department's operational capabilities and improved the safety for both firefighters and the public.

### CONCLUSION

The year 2022 was marked by significant achievements and ongoing commitment to serving and protecting the residents of El Paso. The El Paso Fire Department remains dedicated to its mission of preventing and mitigating emergencies, providing exceptional emergency response services, and fostering a resilient and prepared community. We express our gratitude to our personnel, partner agencies, and the community for their continuous support.





## MISSION, VISION, & VALUES

### MISSION

**The Mission of the Fire Department is to provide exceptional services for a safe, healthy, and resilient community.**

### VISION

**The El Paso Fire Department will be a premier public safety organization committed to the safety and welfare of our community.**

### VALUES

**Professionalism, Respect, Integrity, Duty, Excellence**





## ISO CLASS 1 RATING

An ISO Class 1 rating for a fire department refers to the highest possible rating given by the Insurance Services Office (ISO), an independent organization that evaluates and rates fire protection capabilities of fire departments in the United States. The ISO uses a scale ranging from Class 1 to Class 10, with Class 1 being the most superior rating.

The ISO rating is based on several factors, including the fire department's emergency communications system, water supply, and the resources and training available for fire suppression. It assesses the fire department's ability to respond to and effectively handle structure fires.

Achieving an ISO Class 1 rating indicates that the fire department has demonstrated exceptional capabilities in these areas. It signifies that the department has:

### EFFICIENT EMERGENCY COMMUNICATIONS

The fire department has a robust and reliable system in place for receiving and dispatching emergency calls, ensuring quick response times and effective coordination of resources.

### RELIABLE WATER SUPPLY

The department has sufficient water supply infrastructure, including hydrants and water mains, to provide an adequate volume and pressure of water for firefighting purposes.

### SKILLED FIREFIGHTING PERSONNEL

The department has a well-trained and adequately staffed workforce comprising firefighters with the necessary skills, training, and qualifications to handle various fire-related emergencies.



## ISO CLASS 1 RATING

### EFFECTIVE FIRE PREVENTION AND EDUCATION PROGRAMS

The department actively engages in community outreach programs, public education campaigns, and fire prevention initiatives to promote fire safety awareness and reduce the risk of fires.

Insurance companies use the ISO rating as one of the factors in determining insurance rates for properties within the jurisdiction of a fire department. A higher ISO rating generally corresponds to a greater level of fire protection and a reduced risk of significant property damage due to fires.

When a fire department achieves an ISO Class 1 rating, it signifies that the community is well-protected and has the necessary fire suppression capabilities. Consequently, insurance companies consider properties located in areas served by an ISO Class 1 fire department to have a lower risk of fire-related losses. As a result, property owners and businesses within the jurisdiction of an ISO Class 1 fire department may qualify for lower insurance premiums or discounts.

It's important to note that while the ISO rating is a significant factor, insurance rates are also influenced by other factors, such as property value, construction type, proximity to fire hydrants, and the presence of fire sprinkler systems. Nonetheless, an ISO Class 1 rating can contribute to a more favorable insurance rating, potentially resulting in lower insurance costs for property owners.



## CFAI ACCREDITATION

The Commission on Fire Accreditation International is dedicated to assisting the fire and emergency service agencies throughout the world in achieving excellence through self-assessment and accreditation to provide continuous quality improvement and the enhancement of service delivery to their communities. The CFAI process provides an agency with an improvement model to assess their service delivery and performance internally, and then works with a team of peers from other agencies to verify and validate their completed self-assessment.

The CFAI Accreditation Model requires the development of a strategic plan and a comprehensive community risk assessment, along with the completion of a rigorous self-assessment of agency programs and performance in all areas. The documents undergo a thorough review by a peer assessment team of industry experts and an on-site visit is conducted to validate the performance of the department and quality of services.

Agencies become accredited after peer review of their accreditation documents, completion of an onsite assessment, and participation in a public hearing before the Commission on Fire Accreditation International. Accreditation is valid for five years.

After an extremely rigorous process, the El Paso Fire Department received Reaccredited Agency status in 2022. The EPFD is one of more than 300 agencies to achieve Internationally Accredited Agency status with the CFAI and the Center for Public Safety Excellence, Inc. EPFD is also one of only 12 fire departments serving a population of over 500,000 with both ISO Class 1 Rating and CFAI accreditation.





## BEST FLEET IN AMERICA

The El Paso Fire Department has emerged as one of NAFA's 100 Best Fleets in America, setting a high standard for excellence in emergency response and fleet management. With its strategic location along the U.S.-Mexico border, the department plays a crucial role in ensuring the safety and well-being of both local residents and international travelers. The El Paso Fire Department ranked 93 out of all fleets considered across the country.

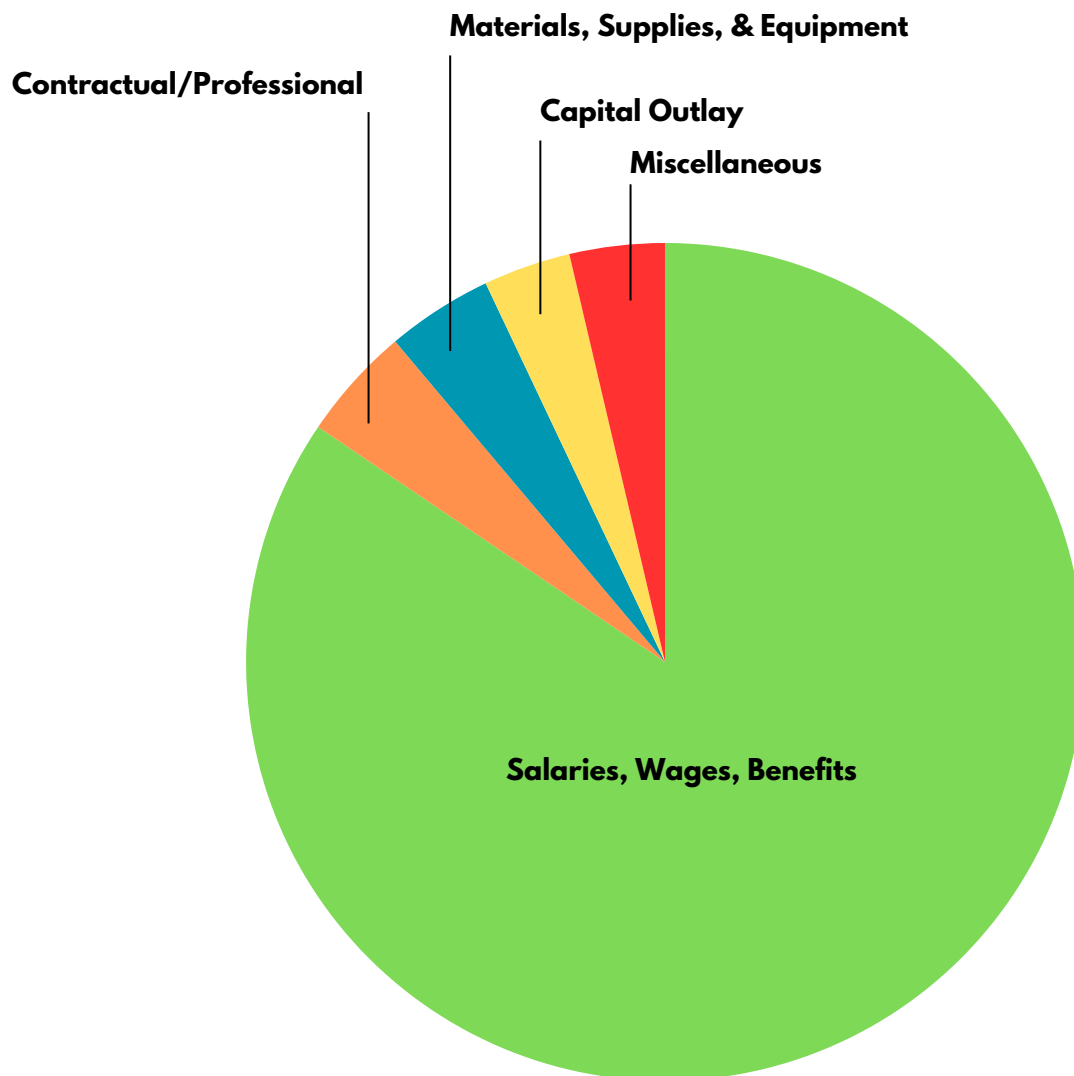
Through meticulous planning and a commitment to advancement, the El Paso Fire Department has built a fleet that is second to none. Equipped with state-of-the-art vehicles and cutting-edge technology, our fleet stands as a shining example of efficiency and innovation in the face of emergencies. Highly skilled technicians and expert personnel make EPFD a shining example of excellence in emergency response, ensuring the well-being of the El Paso community and beyond.

The department's commitment to excellence extends beyond its fleet management. The firefighters and first responders of the El Paso Fire Department are highly trained professionals, constantly honing their skills to provide the best possible service to the community. Their dedication and expertise have earned them the reputation of being one of NAFA's best emergency response teams.

In conclusion, the El Paso Fire Department's status as one of NAFA's best fleets is a testament to their unwavering commitment to public safety, innovation, and environmental stewardship. Their remarkable fleet and highly skilled personnel make them a shining example of excellence in emergency response, ensuring the well-being of the El Paso community and beyond.



## **FY 2022 OPERATING COSTS**



<b>Salaries, Wages, Benefits</b>	<b>\$129,413,459</b>
<b>Contractual/Professional</b>	<b>\$6,718,792</b>
<b>Materials, Supplies, &amp; Equipment</b>	<b>\$6,274,475</b>
<b>Capital Outlay</b>	<b>\$5,166,277</b>
<b>Miscellaneous</b>	<b>\$5,619,200</b>
<b>Total Expenditures</b>	<b>\$153,192,202</b>



**UNIFORMED AVERAGE YEARS OF SERVICE** **18**

**UNIFORMED AVERAGE AGE** **44**

**PERSONNEL BY GENDER**

<b>MALE</b>	<b>851</b>
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<b>FEMALE</b>	<b>20</b>
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**PROMOTIONS** **43**

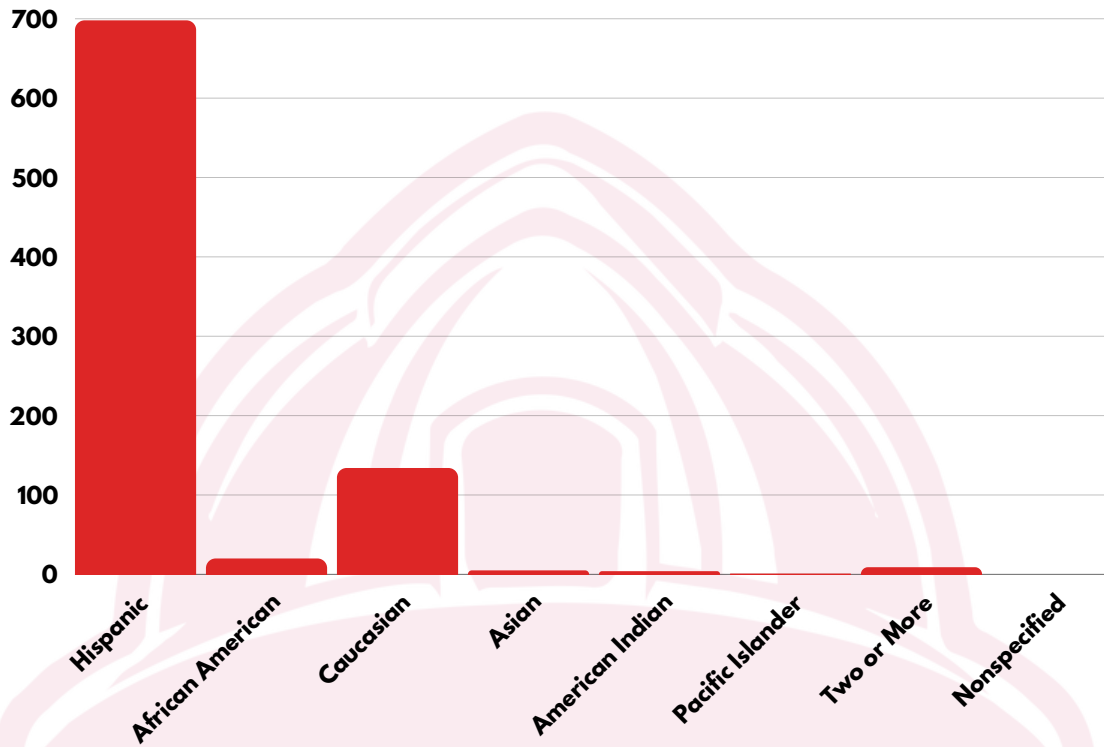
**UNIFORMED SEPARATIONS FROM SERVICE**

<b>RETIREMENT</b>	<b>26</b>
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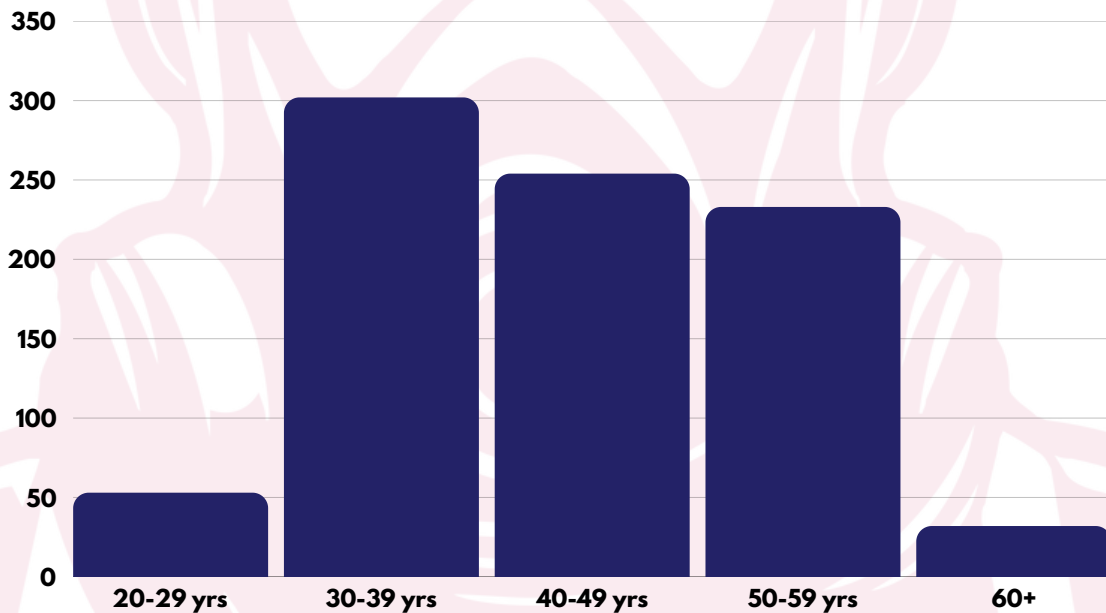
<b>OTHER</b>	<b>14</b>
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**TOTAL UNIFORMED EMPLOYEE COUNT** **871**

## UNIFORMED ETHNICITY COUNT

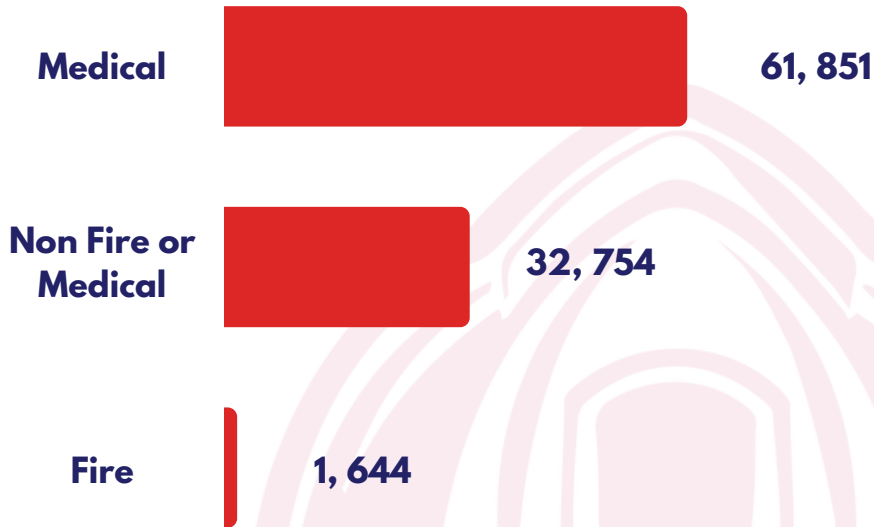


## UNIFORMED AGE COUNT

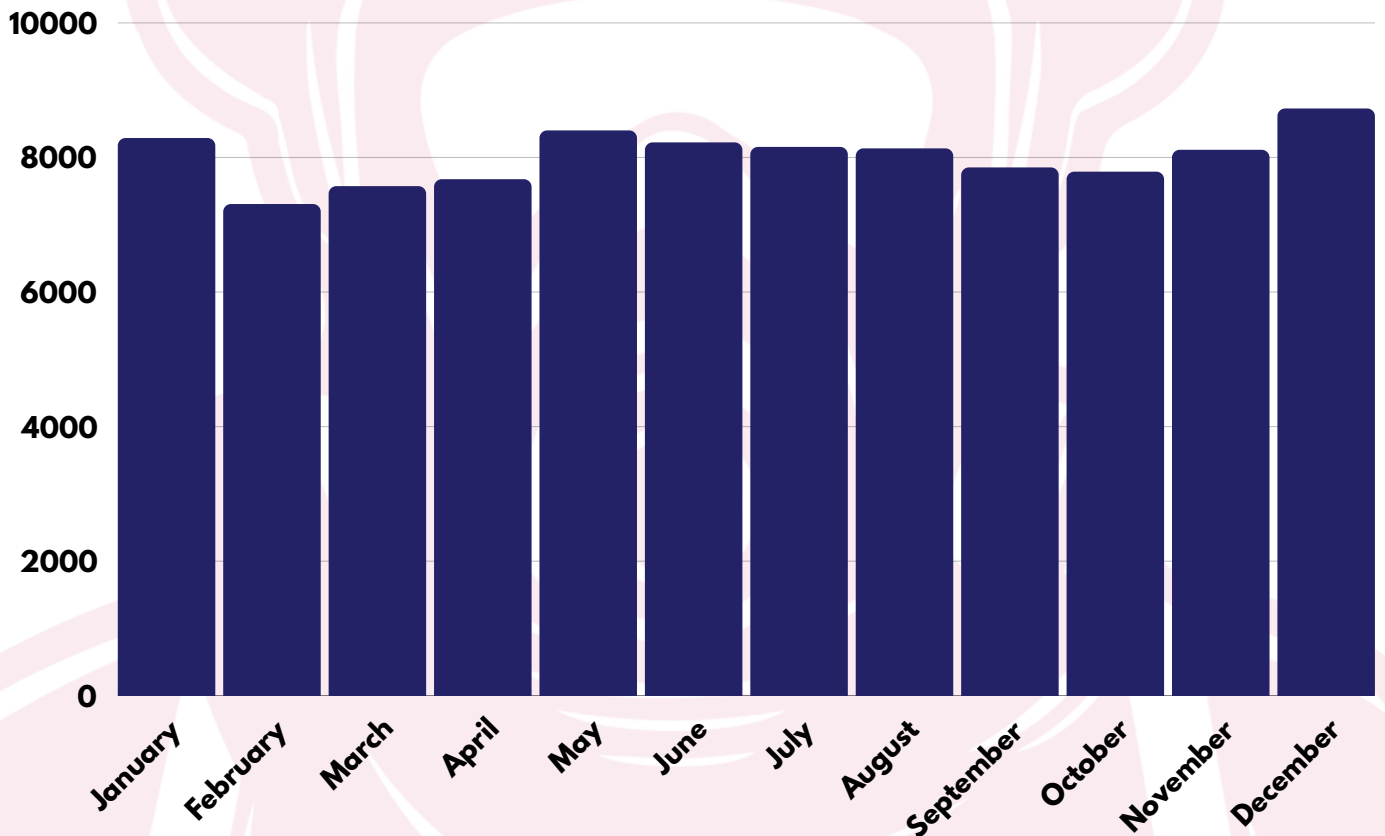


## TOTAL NUMBER OF INCIDENTS

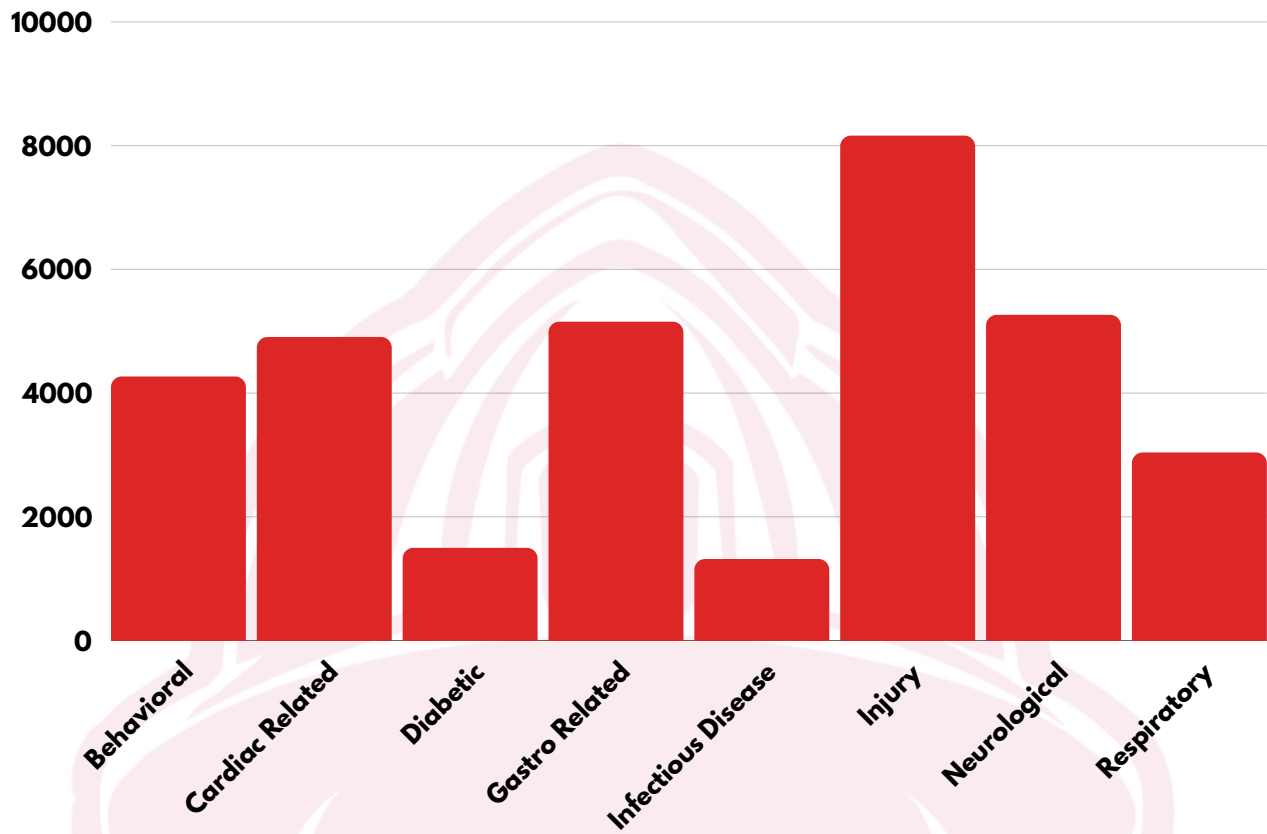
96,249



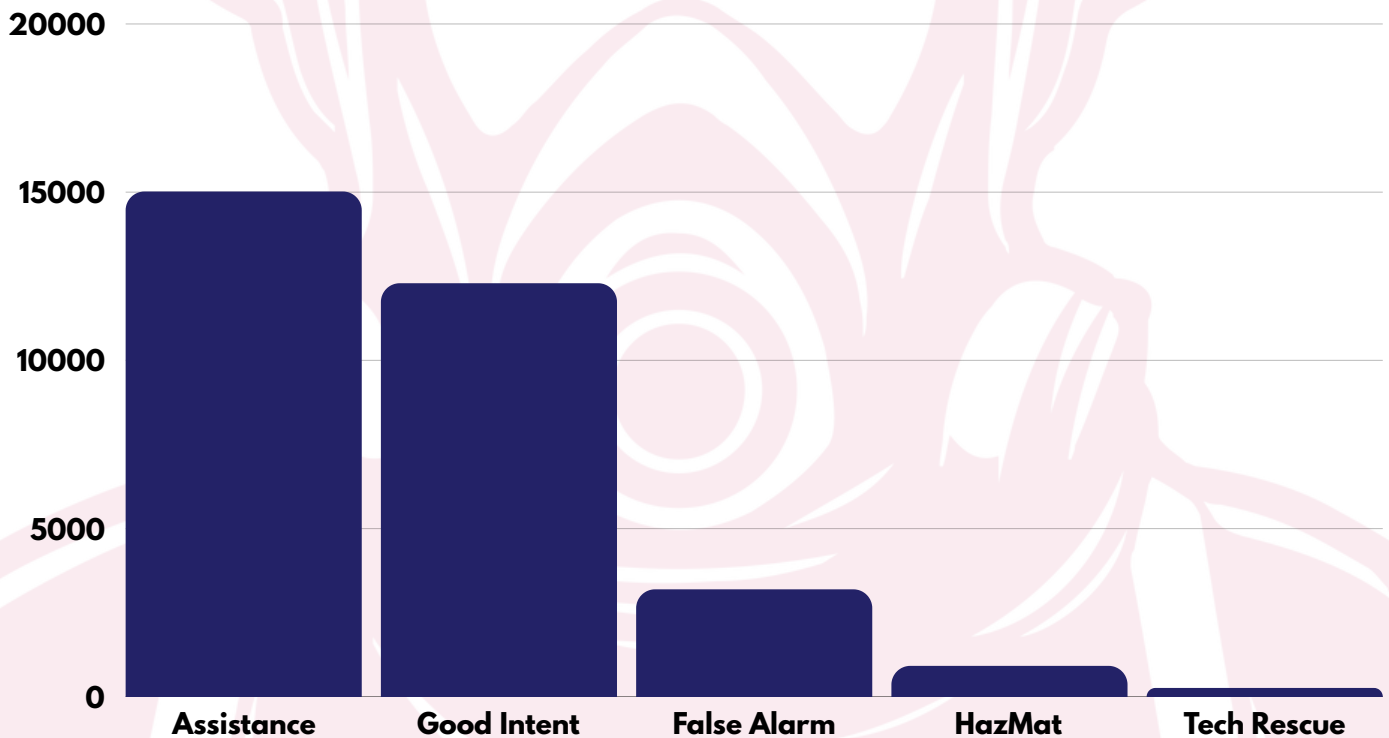
## TOTAL INCIDENTS BY MONTH



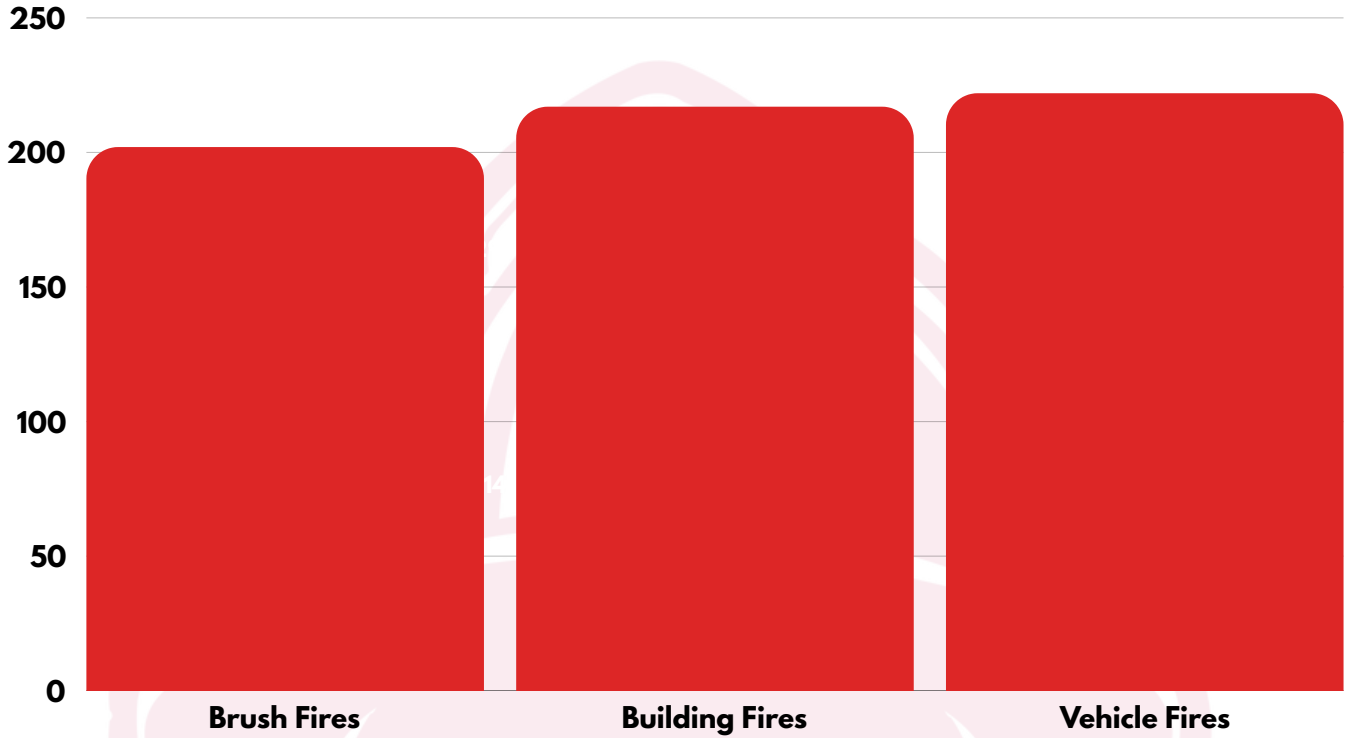
## MEDICAL INCIDENTS BY CLASSIFICATION



## NON FIRE OR MEDICAL INCIDENTS BY CLASSIFICATION



## FIRE INCIDENTS BY CLASSIFICATION



**PROPERTY SAVED**

**\$199,488,970.00**

**MEDICAL INCIDENTS**

**90TH PERCENTILE RESPONSE TIME**

**7:35**

**FIRE INCIDENTS**

**90TH PERCENTILE RESPONSE TIME**

**8:25**

## YEARLY RESPONSE BY APPARATUS

AIR1	15
ARFF1	35
ARFF2	31
ARFF3	6
ARFF4	387
ARFF5	41
ARFF6	2
ARFF7	2
ATT2	8
ATT30	10
MIH1	31
MIH3	2
MIH4	3
MIH5	1
MIH6	2
MSU1	431
HM1	1,365
ROC31	139
ROC35	87
SQ1	1,392
SR11	16
B1	263
B2	284
B3	414
B4	372
B5	293
B6	310

P1	2,035
P2	2,667
P3	1,731
P5	1,974
P6	3,138
P7	2,135
P8	1,619
P9	2,490
P10	1,946
P11	1,605
P12	3,276
P14	2,627
P15	1,724
P51	1,748
P16	2,228
P17	1,931
P18	2,947
P19	3,302
P20	2,280
P21	3,827
P22	2,343
P23	3,283
P24	2,788
P25	3,446
P26	2,468
P27	2,741
P29	3,531
P30	1,740
P33	2,632
P34	1,093
P37	1,926

R1	3,293
R2	2,241
R3	2,786
R4	2,887
R5	3,644
R6	2,538
R7	3,456
R12	2,868
R14	2,563
R16	2,793
R17	2,418
R18	3,240
R19	2,768
R20	2,432
R21	3,226
R22	3,041
R23	2,932
R24	2,831
R25	2,874
R26	2,260
R27	2,412
R28	2,547
R29	2,727
R31	2,222
R32	451
R33	2,223
R37	2,194

L5	1,498
L11	1,507
L22	2,139
Q1	1,790
Q7	2,105
Q16	2,340
Q17	1,985
Q18	2,943
Q20	2,121
Q24	2,406
Q28	2,325
Q29	1,284
Q31	1,975
Q37	1,897

## COMMUNITY RISK REDUCTION

**POPULATION TRAINED IN COMPRESSIONS 610**

**NEW RESIDENCES WITH HOME EVACUATION PLAN 739**

**NEW RESIDENTIAL SMOKE DETECTOR INSTALLATIONS 2,015**





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**ELPASOFIRE.ORG**

