FY24 GOAL TEAM REPORT

GOALS 2, 7, 8

GOAL 2: Set the Standard for a Safe and

Secure City

GOAL 7: Enhance and Sustain El Paso's

Infrastructure Network

GOAL 8: Nurture and Promote a Healthy,

Sustainable Community





GOAL TEAM REPORTING @ A GLANCE

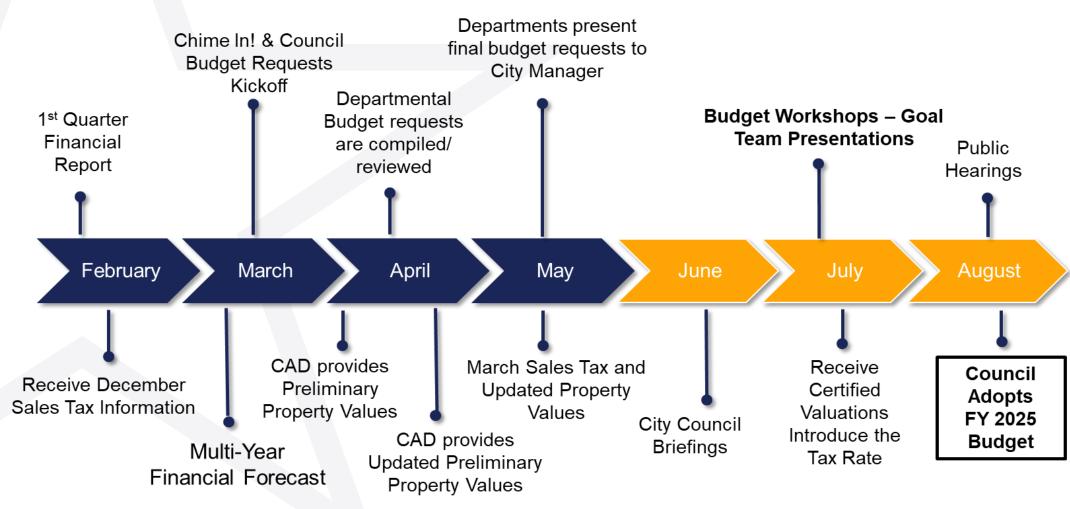


2024 2-Year Strategic Plan

- Workforce Focus Recruit + Retain Employees
- Customer Experience and Civic Engagement
- Partnership Focus
- Program Key Maintenance Plans (multi-year)
- Building + Land Inventory Review
- Technology
- Budget Process Enhancements
- Property Tax Exemptions
- Economic Development Initiatives

FY 2025 BUDGET PROCESS TIMELINE

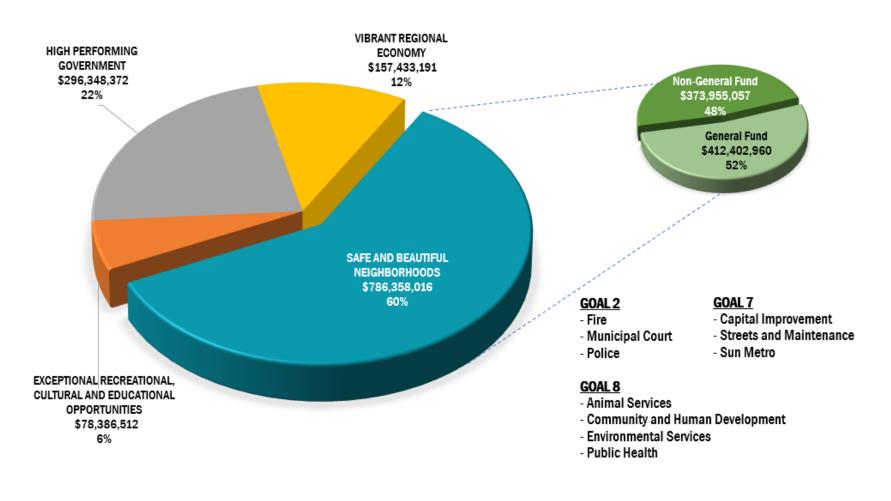




Key Accomplishments Budget Summary



FY 2024 ALL FUNDS BUDGET \$1,318,526,091



Goal Team Report provided today

VISION BLOCK

SAFE + BEAUTIFUL NEIGHBORHOODS

Team Leads: Zina Silva, Dennis Redd, Rene Barraza, Terry Kebschull

STRATEGIC GOALS

GOAL 2 - SAFE & SECURE CITY

GOAL 7 - Enhance & Sustain El PASO'S INFRASTRUCTURE Network

GOAL 8 - HEALTHY, SUSTAINABLE COMMUNITY

DEPARTMENTSORGANIZATIONAL ALIGNMENT

ANIMAL SERVICES + CAPITAL IMPROVEMENT + COMMUNITY & HUMAN DEVELOPMENT + ENVIRONMENTAL SERVICES + FIRE + MASS TRANSIT + MUNICIPAL COURT + POLICE + PUBLIC HEALTH + STREET & MAINTENANCE

POWERED BY THE TEAM



GOAL 2

- Fire
- Municipal Court
- Police

GOAL 7

- Capital Improvement
- Streets & Maintenance
- Sun Metro

GOAL 8

- Animal Services
- Community & Human Development
- Environmental Services
- Public Health



ADOPTED TWO-YEAR ACTION PLAN PRIORITY AREA MAPPING: INFRASTRUCTURE

PROGRAM KEY MAINTENANCE PLANS (MULTI-YEAR)



- -Streets Focus
- Facilities Maintenance Program
- Fleet Replacement Program
- Park System Repairs and Modernization (including Parks Master Plan Update)
- Climate and Renewable Energy Initiatives



Fire Department









- 2nd Annual Fire Fest est. 6000 attendees
- 1st Annual Medal Day Banquet
- Mobile Stroke Unit (MSU) 90-minute decrease in door to needle time
- Reduction of high frequency utilizers by 451 a month
- 67 AED cabinets with 50 sites including Narcan



Fire Department









- Adopted 2021 International Fire Code
- Awarded Fire Safety and Prevention Grant
- Completed remodels on Fire Stations 10 & 26
- \$ 39.9 million in property and contents saved
- Fleet Replacement
- Recognized as NAFA top 100 fleets, coming in at #56 for 2024



Fire Department









- Graduated 42 firefighters from class #103
- Graduated 25 paramedics
- Telecommunicator recruitment
- Ran 103,589 incidents
- 17,465 Flu Vaccinations administered
- 500 RSV vaccinations administered
- 100 health screenings



Municipal Court/Teen Court





Texas Bar Foundation For TEEN COURT

1st award 6/2020 \$2,600 2nd award 4/22 \$4,350 3rd award 10/23 \$18,000

2024 Traffic Safety Initiatives – High Volume Court (serving a population of 150,000 or more)



Municipal Court

FY23

FY24 Sep-Mar

Trial / Hearings Cases set

267,021

128,476

Successful Lean Six Sigma Project: VIRTUAL CASHIER

Westside location connected to downtown cashier - January 2024

• 639 people assisted \$62,157.00 collected

• Text reminders to pay tickets 6/2023 9063 messages sent

*** NEW ACTIVITY*** starting MAY 2024

Text reminders for:

PRE WARRANT HEARINGS

PAYMENT PLANS DRIVER SAFETY COURSES







Police

Academy / Lateral Class	Total Hired	Academy Start Date	# Graduated	Date Graduated
133rd	24	5/22/2023	16	3/15/2024
134th	21	9/11/2023	current 18	6/28/2024
135th	30	1/22/2024	current 27	12/2/2024
136th	24	5/13/2024	current 24	Mar-25
137th		9/9/2024		Jun-25
17th Lateral	2	11/20/2022	2	1/30/2023
18th Lateral	1	3/20/2023	1	5/29/2023
19th Lateral	3	11/6/2023	3	1/22/2024
20th Lateral	4	3/4/2024	4	5/6/2024
21st Lateral		Nov-24		Jan-25

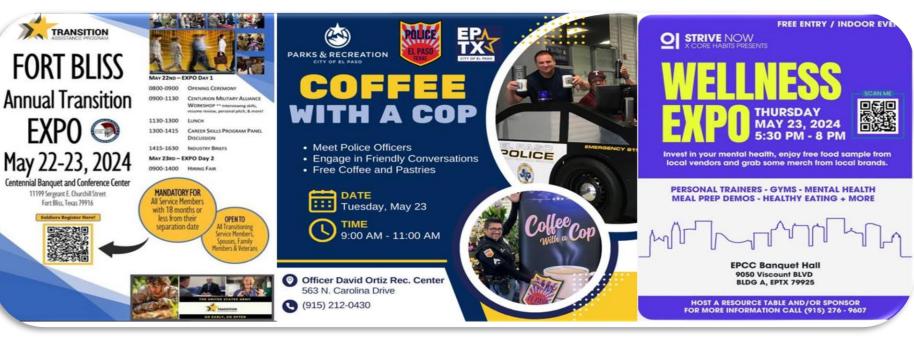
	Attrition				Actual	
					YTD	*Projected
Fiscal Year	2020	2021	2022	2023	2024	2024
FY Start Actual	1118	1170	1148	1147	1124	1124
FY End Actual	1170	1148	1147	1124	1102	1106





Police Recruitment







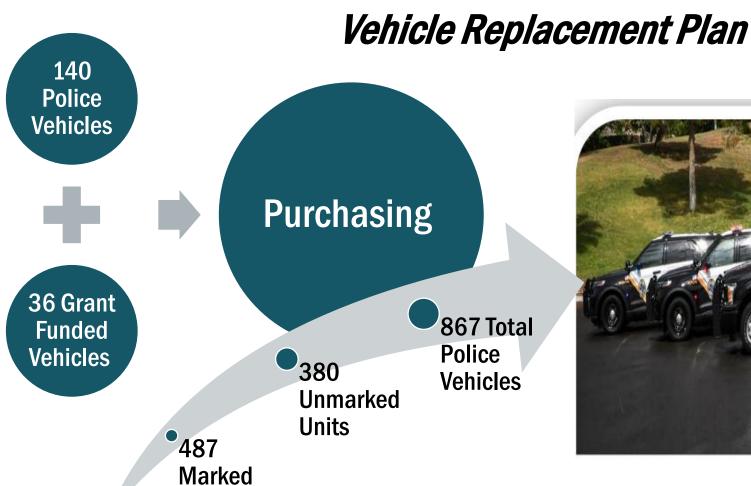
Police

- CIT works in partnership with Emergence
 Health Network to immediately assist citizens suffering
 from a mental health diagnosis with guidance,
 resources and intervention to include follow-up services
- 3.9M has been allocated from ARPA funding to provide additional staffing
- 5 Officers, 1 Sgt, 1 Secretary and 5 EHN personnel
 - Total of 19 CIT Officers 4 Sgts and 1 Lieutenant
- CIT handles about 40%-50% of Emergency Detentions throughout the city
- Provides Law Enforcement Training to outside agencies





Police Vehicles



Units





Police - Code Enforcement

- ✓ GOAL: Maintain staffing levels at 80%
 - ✓ Currently at 91% Current 42 full staffing 46
- **✓ GOAL** 65% voluntary compliance rate
 - **√ 75%** up from **72%** voluntary compliance rate
- ✓ GOAL certify all 12 team members to inspect public pools and spa by June 2025
 - ✓ Currently 6 members have completed training. 50% complete
- ✓ GOAL have all code officers complete the Code Academy by August 31, 2023
 - ✓ This goal will be accomplished in 11/2024 due to no classes being available
- **✓ GOAL** Attend 2 community events per quarter
 - ✓ Code attended 2 community events with city representatives and hosted 24 meetings for the Sociable City Assessment



Ţ							
	Quarter 2 Data						
	Case Type	Open/Inspected	Closed	Percentage Closed%			
	Brush	4,008	3,505	87%			
	Sidewalk obstructions	716	704	98%			
	Illegal Dumping	356	318	89%			
	Parking	1,259	1,237	98%			
	Noise	710	570	80%			
	Junk Vehicle	830	779	93%			
	All other cases	4,090	3,950	97%			



Police

NARCAN DISTRIBUTION

1105 Narcan Kits
Distributed
335 in stock
Expiration 11/2025



2023 - 37 Fentanyl Related deaths Tracking started 9/1/2023

2024 January through March 13 Fentanyl Related deaths

Total Recipients - 5 (some received more than one dose)

All 5 survived

Northeast Regional Command Jan Feb

Central Regional Command March

Westside Regional Command Feb

Mission Valley Regional Command March



Police



HQ/Training Academy will be at Martin Luther King site in Northeast Northeast Regional Command Renovation to begin assessments



Police

Digital Video Recording System

In 2018 received \$ 110,000 from Andeavor Corp to purchase 34 body worn cameras.

In 2020 received \$ 50,000 from Cardwell Foundation to purchase 28 replacement cameras.

In 2022 received \$ 331,000 from Office of the Governor.

In 2022 received \$ 525,000 from Veronica Escobar.

In 2022 received \$ 6.6 million from ARPA.

In 2023 received \$ 800,000 from OOG



Month	BWC Video	In-Car Video	
DEC 23	38,588	17,839	
JAN 24	41,296	18,802	
FEB 24	38,920	17,905	
Totals	118,804	54,546	

Cameras deployed

Month	Cameras issued			
DEC 23	2			
JAN 24	5			
FEB 24	3			
Total cameras overall	714			

Open Record Requests

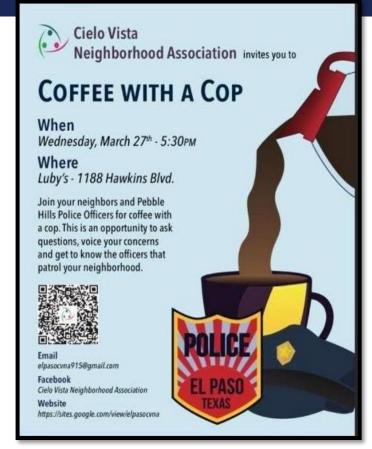
Month	All requests
DEC 23	586
JAN 24	448
FEB 24	388
Total	1422

714 Cameras deployed

351 in-car camera systems

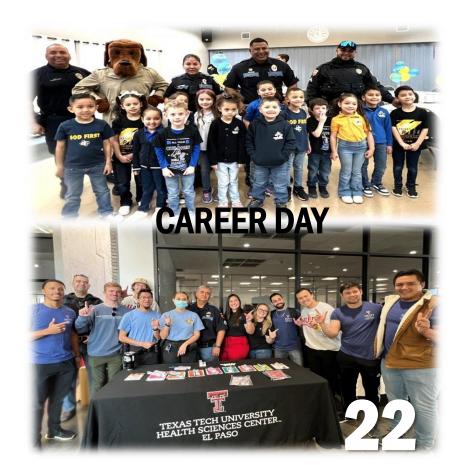






Almost 1,000 attendees Coffee with a Cop

Over 5,000 for career day





Police

2024 BORDER CHALLENGE

- Mission Valley Regional Command 1st place Building Searches,
 Active Shooter, Mental Health, and Subject with a Gun
- Central Regional Command 3rd place



Luz Quezada – 1st place in PT 200 participants from 12 high schools





ADOPTED TWO-YEAR ACTION PLAN PRIORITY AREA MAPPING: INFRASTRUCTURE

PROGRAM KEY MAINTENANCE PLANS (MULTI-YEAR)



- -Streets Focus
- Facilities Maintenance Program
- Fleet Replacement Program
- Park System Repairs and Modernization (including Parks Master Plan Update)
- Climate and Renewable Energy Initiatives



Capital Improvement



256 Active Capital Projects \$981 Million of Investments

Since September 2023:

- 13 projects started design
- **25** projects started bidding phase
- 15 projects have started construction
- 49 projects have been completed
 - 16 transportation related
 - 33 facility related





























Month	Encumbrances FY 2020	Encumbrances FY 2021	Encumbrances FY 2022	Encumbrances FY 2023	Encumbrances FY 2024
Sept	\$20,765,016	\$6,568,941	\$26,785,764	\$24,545,419	\$4,352,607
Oct	\$3,146,935	\$11,140,217	\$30,447,265	\$3,048,637	\$34,791,523
Nov	\$11,067,694	\$5,961,716	\$1,669,720	\$9,188,824	\$11,298,360
Dec	\$12,369,637	\$8,176,083	\$19,101,672	\$3,187,089	\$2,954,241
Jan	\$4,391,195	\$2,384,497	\$45,737,470	\$19,951,803	\$3,353,293
Feb	\$4,826,105	\$7,482,248	\$11,076,935	\$8,761,525	\$6,559,581
Mar	\$21,931,251	\$14,166,842	\$8,624,868	\$8,432,271	\$11,189,385
Apr	\$3,692,313	\$1,300,338	\$15,338,661	\$5,342,025	
May	\$23,557,910	\$22,153,195	\$808,500	\$3,049,342	
Jun	\$6,166,374	\$5,086,123	\$4,361,212	\$4,037,660	
Jul	\$1,873,951	\$3,338,201	\$7,009,391	-\$6,274,069	
Aug	\$2,085,784	\$2,776,014	\$768,751	\$3,066,037	
Total	\$115,874,163	\$90,534,416	\$171,730,209	\$86,336,564	\$74,498,990





Streets & Maintenance



Streets Resurfacing
31 projects completed citywide
FY24 to date



Corridor Synchronization

Phase 1 – Expected completion Fall 2024

362 Optimized Intersection to include:

Northeast and Central North System, Downtown and Central South System, East and Far East System with a total of

20 Major corridor segments reviewed



Intersection Safety Improvement Program
ISIP Phase 1 – 10 Intersections
Identified, All Tier 1 Improvements
completed, Tier 2 Design in progress
ISIP Phase 2 – Final report completed in
January 2024 with an additional 30
Intersections Identified

^{ed} 31



Streets & Maintenance



Neighborhood Traffic Management Program (NTMP)

20 Completed Projects to date which have resulted in an average of 25% traffic volume reduction and 16% average speed reduction



Innovative Traffic Devices

- Flashing LED Stop Signs (3)
- Rapid Rectangular Flashing Beacon
- Solar powered school flashers (3)



Solar Light Pilot Project

- Austin Terrace Linear Park
- Mariana Rios Park



Purple Light Replacement Project

1465 identified fixtures needing replacement, 300 replaced



Streets & Maintenance



Fleet Technological Advances

Landfill Maintenance Facility

- Caterpillar Diagnostic hardware and software
 - \$1,500 savings/diagnosis



- In-House hydraulic arm rebuild program
 - \$2,700 savings/repair

Facilities Management

\$7M Investment since FY '23 (Completed/Work in Progress in different facilities; Armijo Rec Center, South El Paso Senior Center, Fire Stations, David Ortiz Rec Center, Galatzan Rec Center)









Roofing, HVAC, Electrical,
Plumbing, Painting, Elevators,
Flooring, Bay Doors





Streets & Maintenance

Resurfaced Sports Courts at 13 Park Locations Citywide FY24 To Date - ARPA

Wellington Chew Park Lincoln Park

Arbor Green Park El Barrio Park

Doniphan Park Dunn Park

Pacific Park Mundy Park

Skyline Youth Park Eddie Hirby Beard Park

Hidden Valley Park Colonia Verde Park

Buena Vista Park Chihuahuita Park





Parks Sites Completed

Automated Irrigation
179 Parks completed to date

58 in FY '24











Sun Metro

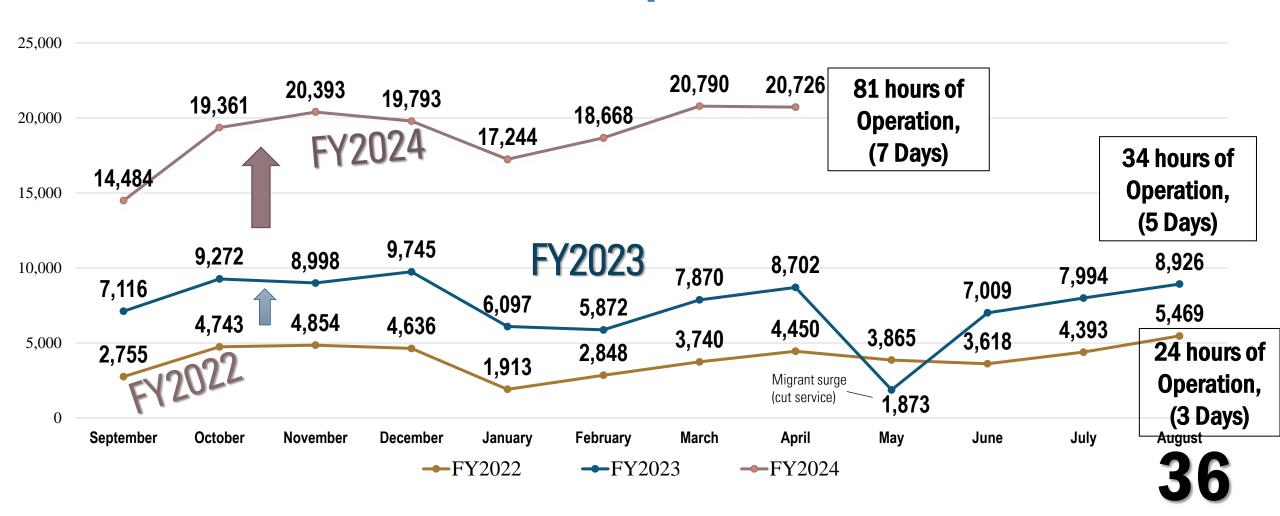
System Optimization

- Fixed Route:
 - Sun Metro Rising
 - Route enhancements recommendations finalized
 - Accessibility enhancements initiated (curb-cuts)
- Streetcar:
 - Extended operating hours
 - Streetcar ridership restored to pre-COVID levels





Sun Metro – Streetcar Ridership





Sun Metro

- Customer Experience Enhancements:
 - Contactless payment systems (validators), technologically advanced
 Ticket Vending Machines (TVMs) and mobile app enhancements
 - Customer service process improvements
- People-First (Staff) Initiatives:
 - National Transit Employee Appreciation Day
 - Employee recognition program
 - Safety teaching moments







ADOPTED TWO-YEAR ACTION PLAN

PRIORITY AREA MAPPING: PEOPLE

CUSTOMER EXPERIENCE AND CIVIC ENGAGEMENT



- Redesign and reimagine the 311 process through Human Centered Design and new training plan
- Pilot a One-Stop Shop for Social Services (BEAST Location)
- -Expand and replicate Neighborhood Leadership Academy model (more department interaction, participatory budget process opportunities, training future leaders, engaging youth in civic processes)
- Pursue "Child Friendly City" recognition
- -Virtual seminars and forums to foster community involvement and transparency

ADOPTED TWO-YEAR ACTION PLAN PRIORITY AREA MAPPING: INFRASTRUCTURE

PROGRAM KEY MAINTENANCE PLANS (MULTI-YEAR)



- -Streets Focus
- Facilities Maintenance Program
- Fleet Replacement Program
- Park System Repairs and Modernization (including Parks Master Plan Update)
- Climate and Renewable Energy Initiatives



Animal Services

- Relaunched Low-Cost Spay/Neuter Services
- **11,724** Microchips
- 2,878 New Pets assisted by Fosters
- Free Vaccines to Public 1,221
- 25,827 Volunteer Hours
- 1,010 pets transferred to Rescue partners
- Kicked off 'Make Adoption Your Only Option' and Anti-Backyard Breeding Campaign







Breeders contribute to the **SEVERE** overpopulation of pets in our community.





Community + Human Development

Civic Empowerment

- Completed the Love Your Block initiative in 7 neighborhoods with only \$40K in grant funds. This resulted in 26 projects with the help of 590+ volunteers.
- Mobilized 635+ senior volunteers on addressing critical issues such as food insecurity, education, and accessibility to healthcare.
- Kicked off the 915 Tree Keepers program that planted 46+ new trees in Washington/Delta Park & Cedar Grove neighborhoods
- 17th annual Neighborhood Leadership Academy **graduated 40 participants** enhancing their understanding of municipal services + programs.



Community + Human Development

Human Services

- DCHD supported 6.4K+ individuals through funding from HUD and THDCA, spearheaded by the results of the Community Needs Assessment.
- During its initial year of gathering data on homelessness trends, the Homelessness Data Dashboard assists in enhancing resource allocation and strategic investments to tackle homelessness more effectively.

Neighborhood Development

- Completed 13 Single-Family Owner-Occupied projects, overcoming challenges related to rising construction costs and contractor availability.
- The installation of ADA Ramps and sidewalk improvements along Barney St. & Sunflower Dr. Increased walkability and mobility for 2,325 pedestrians



Office of Climate and Sustainability

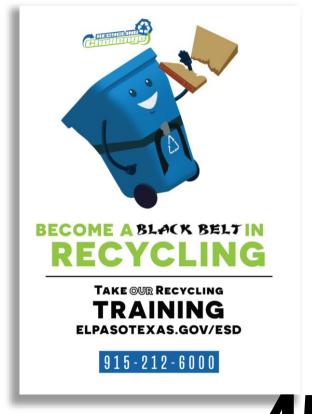
The Office of Climate and Sustainability launched the development of the first Climate Action Plan for the El Paso region in January 2024

- 1. Priority Climate Action Plan (PCAP), March 2024, includes a Regional Greenhouse Gas Inventory (Preliminary), 10 Regional Priority Areas for Action, 35 Implementation Ready Projects and 800 Residents Directly Engaged.
- 2. Regional Climate Fellowship with 27 undergraduate, graduate college students and recent graduates recruited to assist in the climate action planning efforts with final goal of developing their professional skills and position them to access high-quality jobs in the field of climate and sustainability and local governance \$15.60/hour up to \$625/month (Stipend).
- 3. Chihuahuan Desert Climate Collaborative, 12 intergovernmental partnerships, 20+ trusted community partnerships strategic alignment and resourcing and \$680 million in potential grant funding.
- 4. \$1M EPA CPRG Grant awarded
- 5. \$600K DOE's EECBG grant for solar program for non-profits



Environmental Services

- Collected over 205,000 grey bins weekly
 - 99.96% Successful first-time pickup
- Collected over 100,000 blue bins weekly
- Reduced recycling contamination from 35% to 24% using outreach & education
- Purchase Eastside land for new Municipal Service Center and Citizen Collection Station
- New scales installed at Greater El Paso Landfill (GEPLF)





Public Health

- El Paso Community Clinics are now offering age-appropriate immunizations
- Equipped to address any emerging response efforts (i.e. MPox)
- Increased number of patients served and receiving clinical services at El Paso Community Clinics (HIV, Sexual Health, Respiratory and Immunization)
- Over 937 people were tested for HIV; 1,785 patients seen at STD clinic 13,626 vaccines administered; 850 visits at TB clinic.
- 4,601 inspections completed by Food Inspection Program
- 200,450 residents have benefited by Health Education outreach activities
- Served WIC participants with over 182,194 encounters







Public Health



Community Health Assessment

- 1. Access to Health Care
 - Strengthening collaborations with healthcare providers.



2. Chronic Health Conditions

 Increasing opportunities for individuals to access care for chronic conditions through patient navigators, establishing MOU with FQHC, and linking individuals to care.



3. Mental and Behavioral Health

- Collaboration with first responders to identify needs within mental health, substance use and abuse.
- Identified partnerships for public health educators to address mental health topics.

FY24 GOAL TEAM REPORT

GOALS 2, 7, 8

GOAL 2: Set the Standard for a Safe and

Secure City

GOAL 7: Enhance and Sustain El Paso's

Infrastructure Network

GOAL 8: Nurture and Promote a Healthy,

Sustainable Community



