

EL Paso Area Veterans Needs Assessment

May 11, 2020

STRATEGIC PLAN GOALS:

1 – CULTIVATE AN ENVIRONMENT CONDUCIVE TO STRONG, SUSTAINABLE ECONOMIC DEVELOPMENT

5 – PROMOTE TRANSPARENT AND CONSISTENT COMMUNICATION AMONGST ALL MEMBERS OF THE COMMUNITY

8 – NURTURE AND PROMOTE A HEALTHY, SUSTAINABLE COMMUNITY



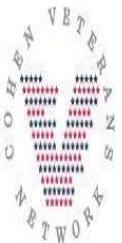
Why a Veteran Needs Assessment?



COMBIN
ARMS



ENDEAVORS



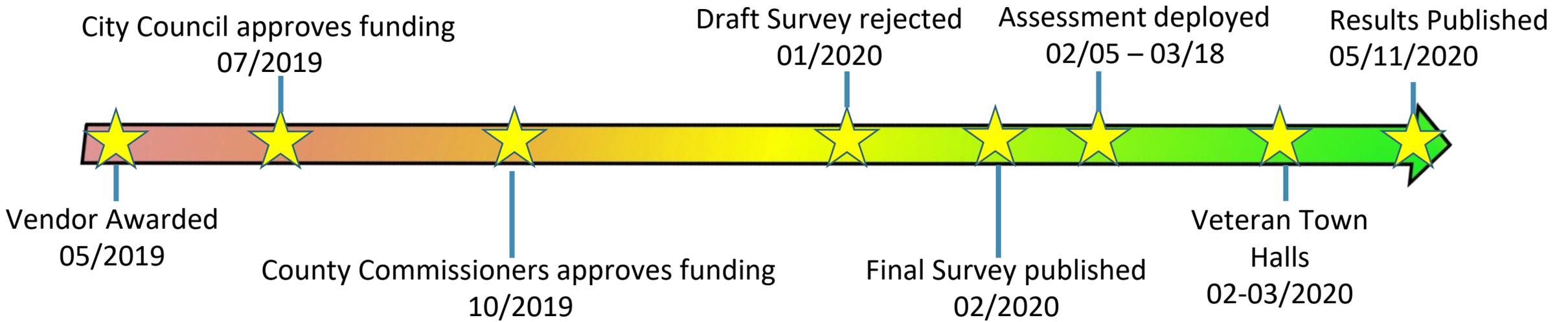
The Steven A. Cohen
Military Family Clinic
at Endeavors



EL PASO
CHAMBER

- Address the unique mental health needs of Veterans
- Promote physical health and well-being
- Enhance employment and vocational success
- Secure and improve housing options and reduce homelessness
- Provide high-quality service coordination and reduce barriers to services
- Improve financial literacy, decrease debt, and increase wealth
- Connect veterans to social support

El Paso Needs Assessment Timeline

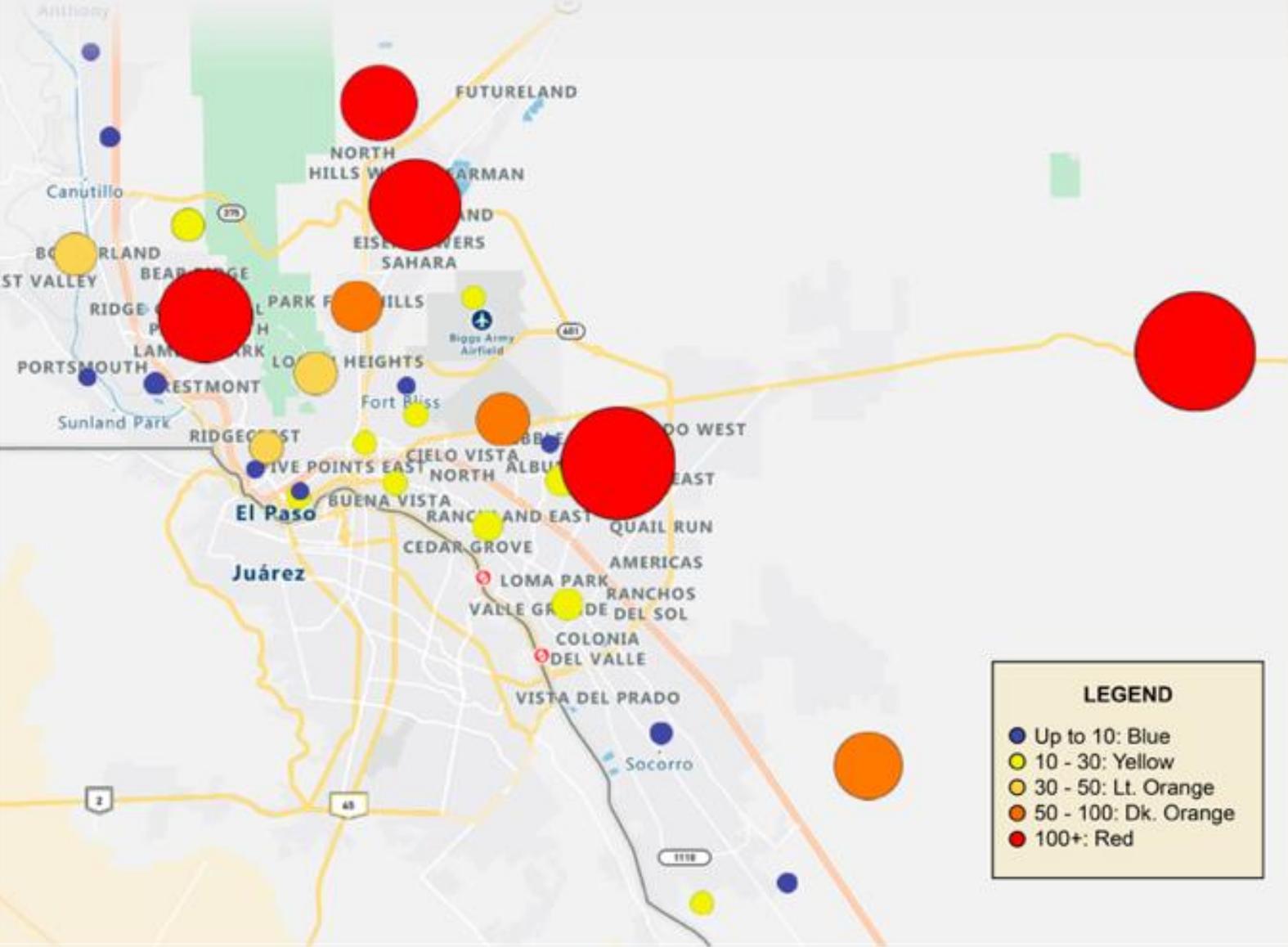


Key Stake Holders: City of El Paso – \$10K County of El Paso - \$10K Chamber of Commerce – \$4K Endeavors – \$1K
Total Cost \$25K

Executive Summary

- 1,460 responded to the survey.
- The majority of respondents were veterans (n=1125), followed by family members of veterans (n=241) and volunteers or employees of veteran serving organizations (n=157).
- Respondents represent a range of racial/ethnic, economic, years of age and levels of education and household income.
- Pre 911 and Post 911 Veterans both need the most support in filing claims.
- A larger percentage of post 911 Veterans need support with mental health care, employment and child care services.
- Despite the level of need across all service areas, very small percentages of Pre 911 and Post 911 Veterans are currently receiving services.

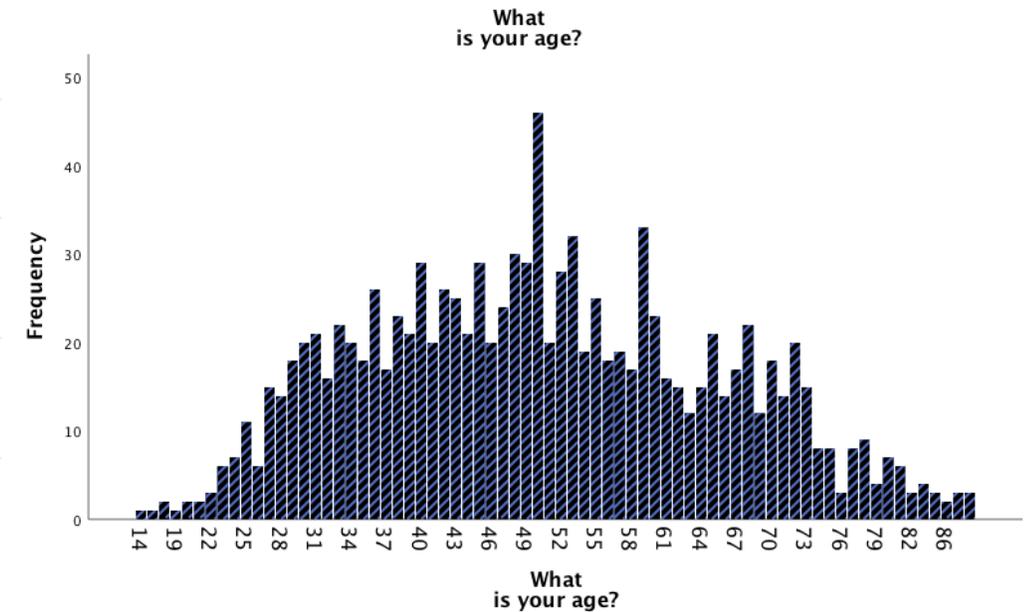
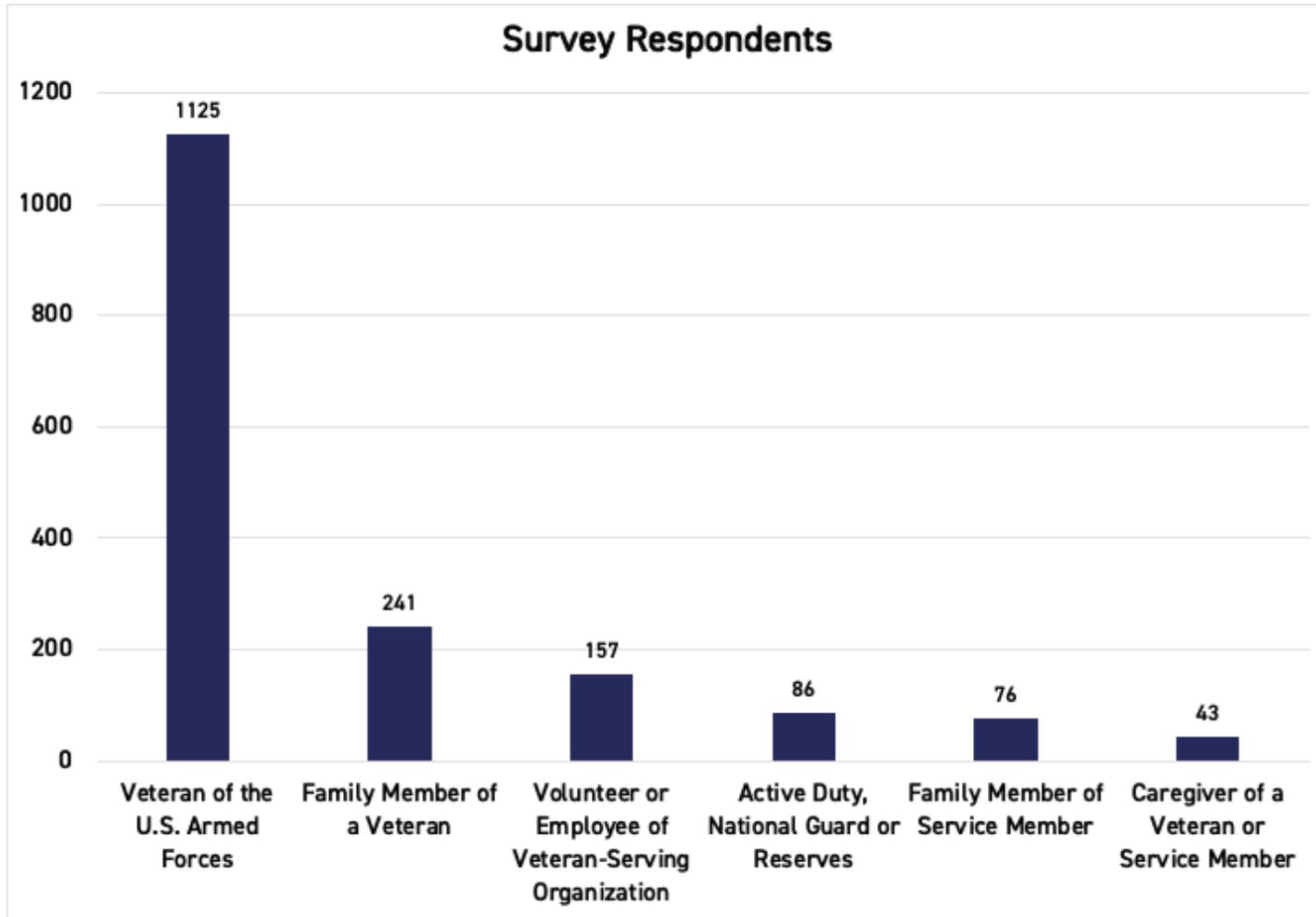
SURVEY RESPONSE POPULATION FREQUENCY



Respondents were:

- 67% Male
- 32% Female

Respondents' average age was 50.3 years old (SD=15.4).



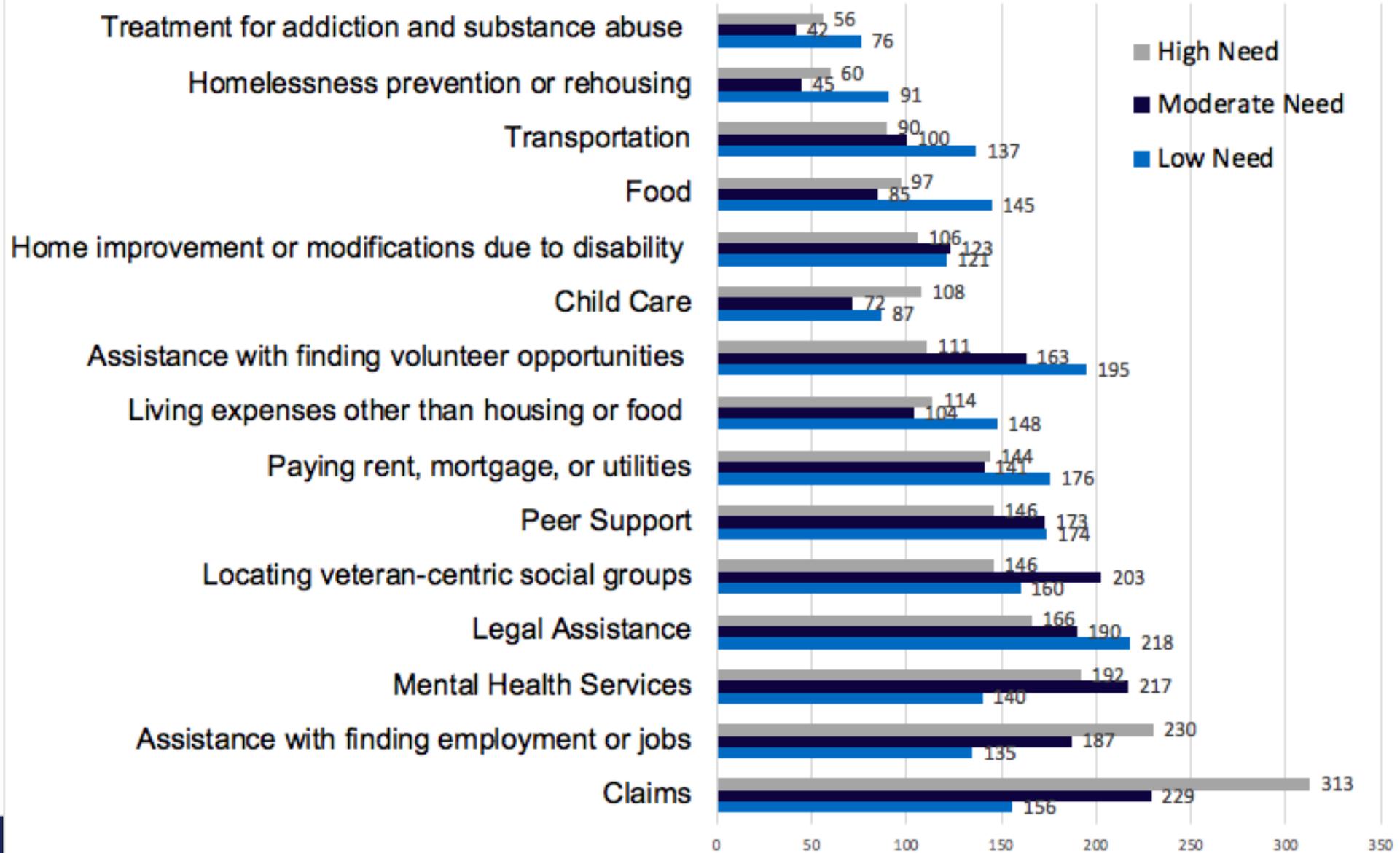


Level of Need for Services

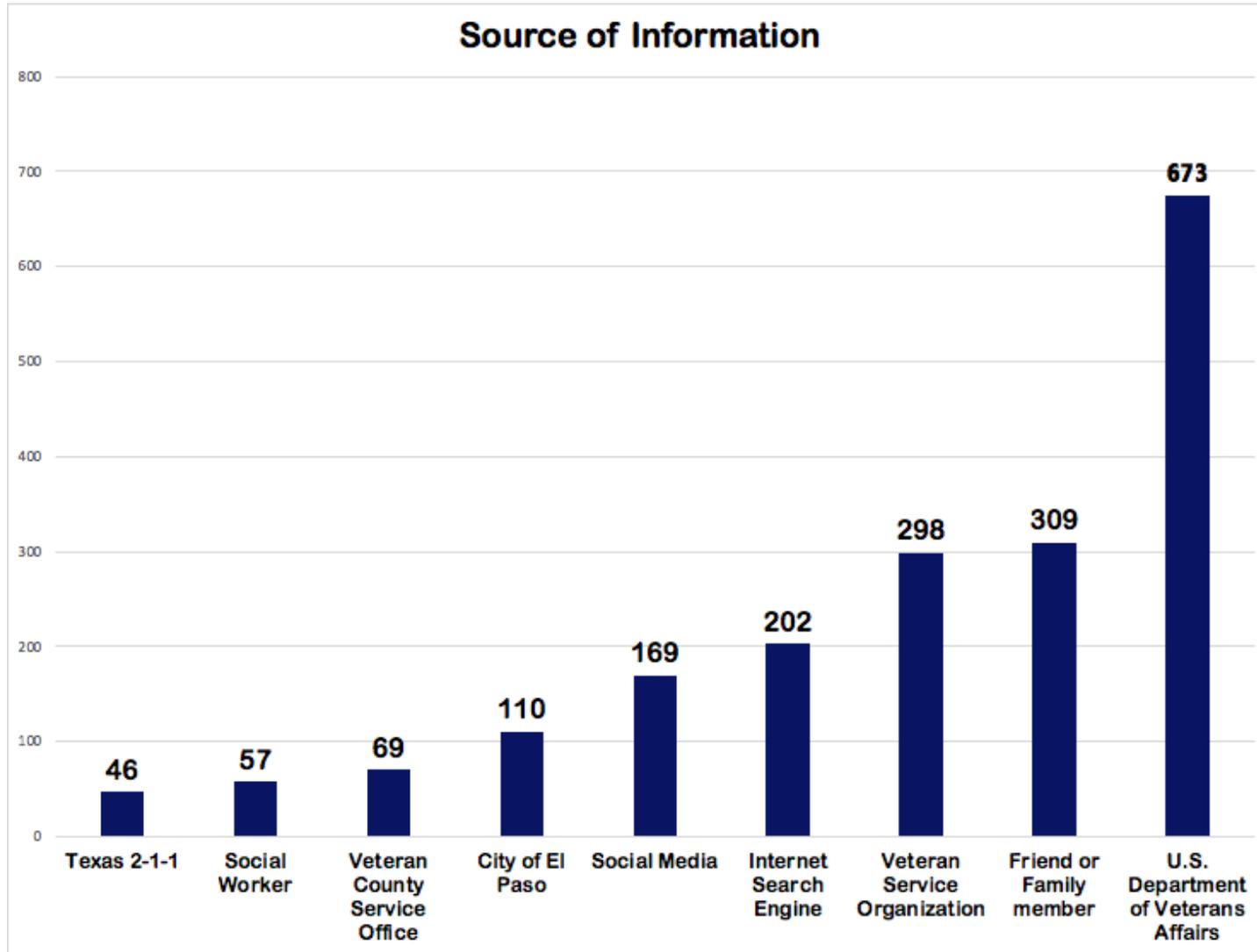
Respondents reported which service areas they have no need, low need, moderate need, high need, and whether they are currently receiving services in these areas. The services where there was the highest reported need were:

1. Claims assistance
2. Employment assistance
3. Mental Health services assistance
4. Legal assistance
5. Locating veteran-centric social groups

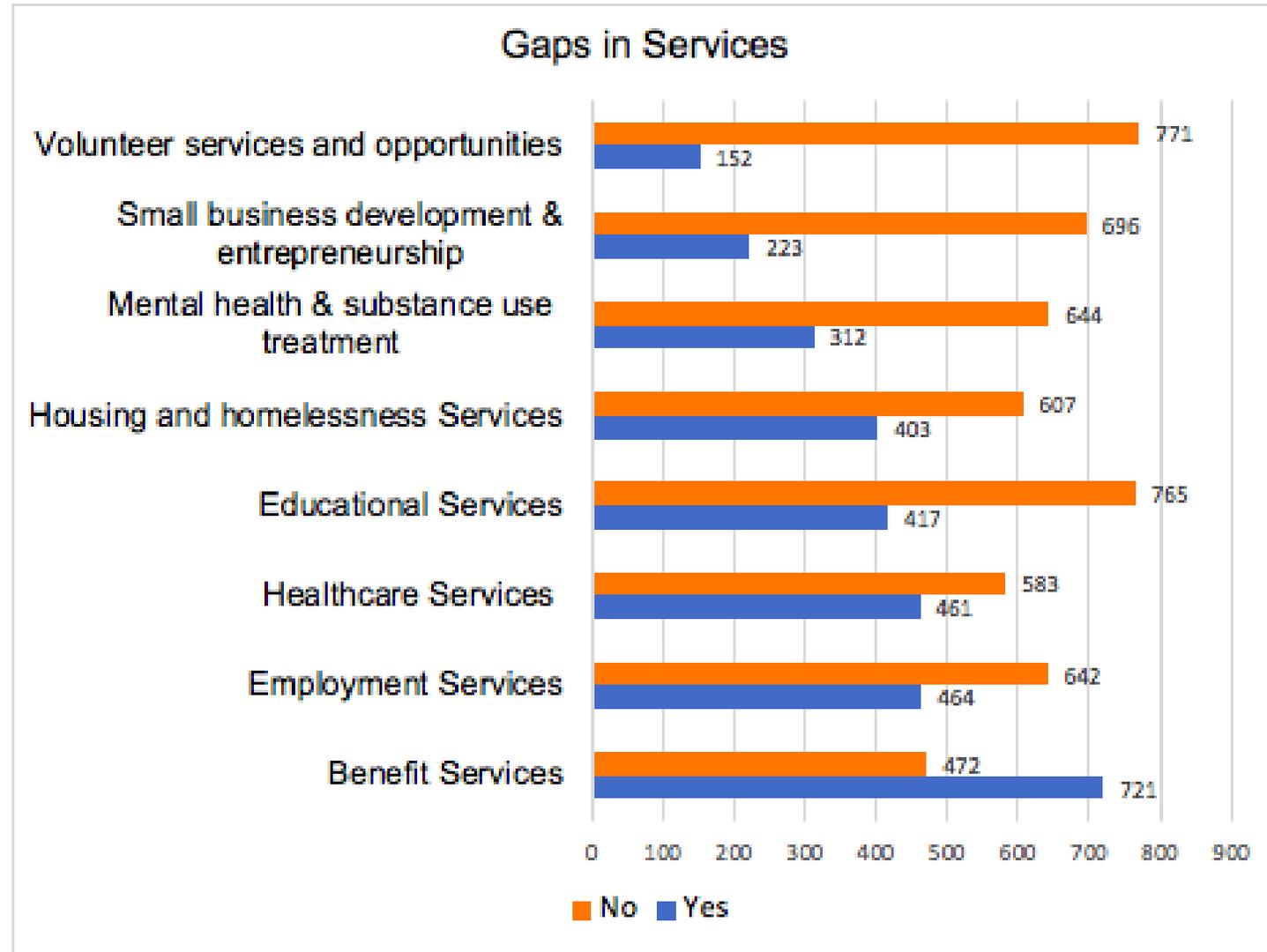
Level of Need by Service Type (not including those with No Need)

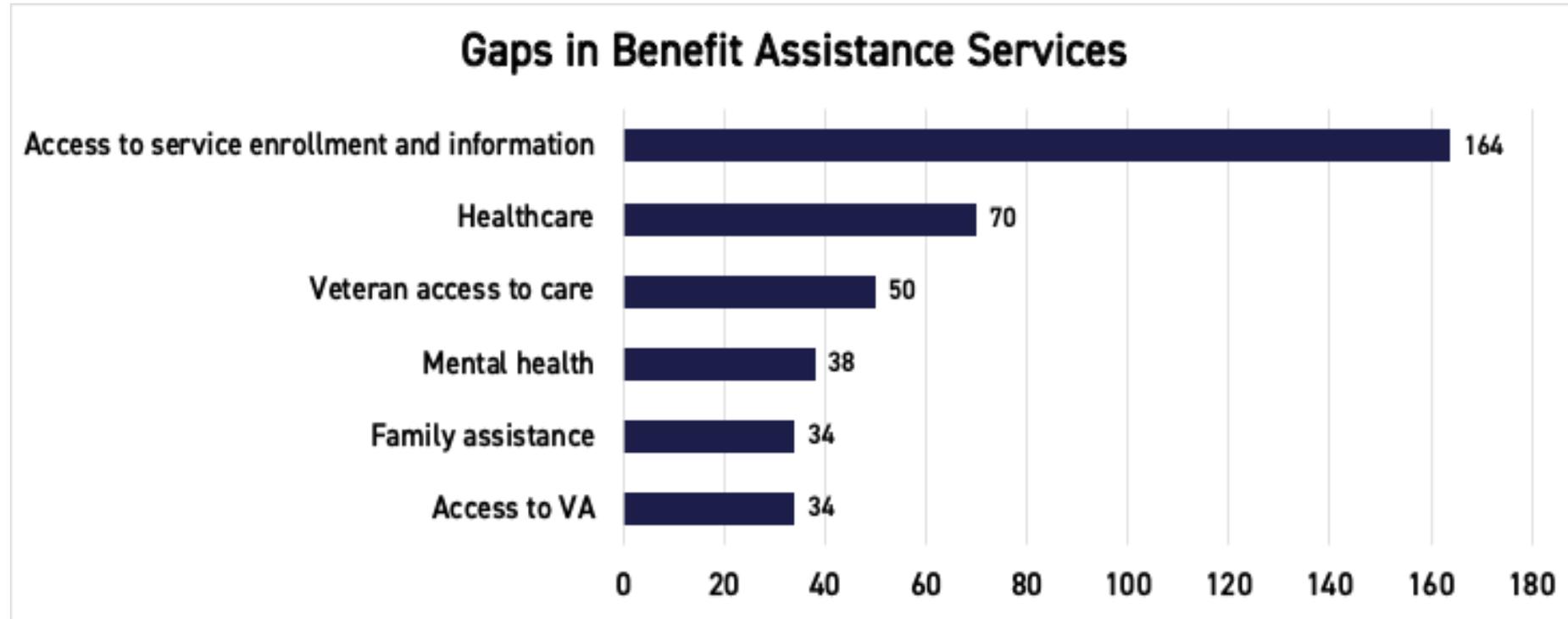


Source of Information about Services

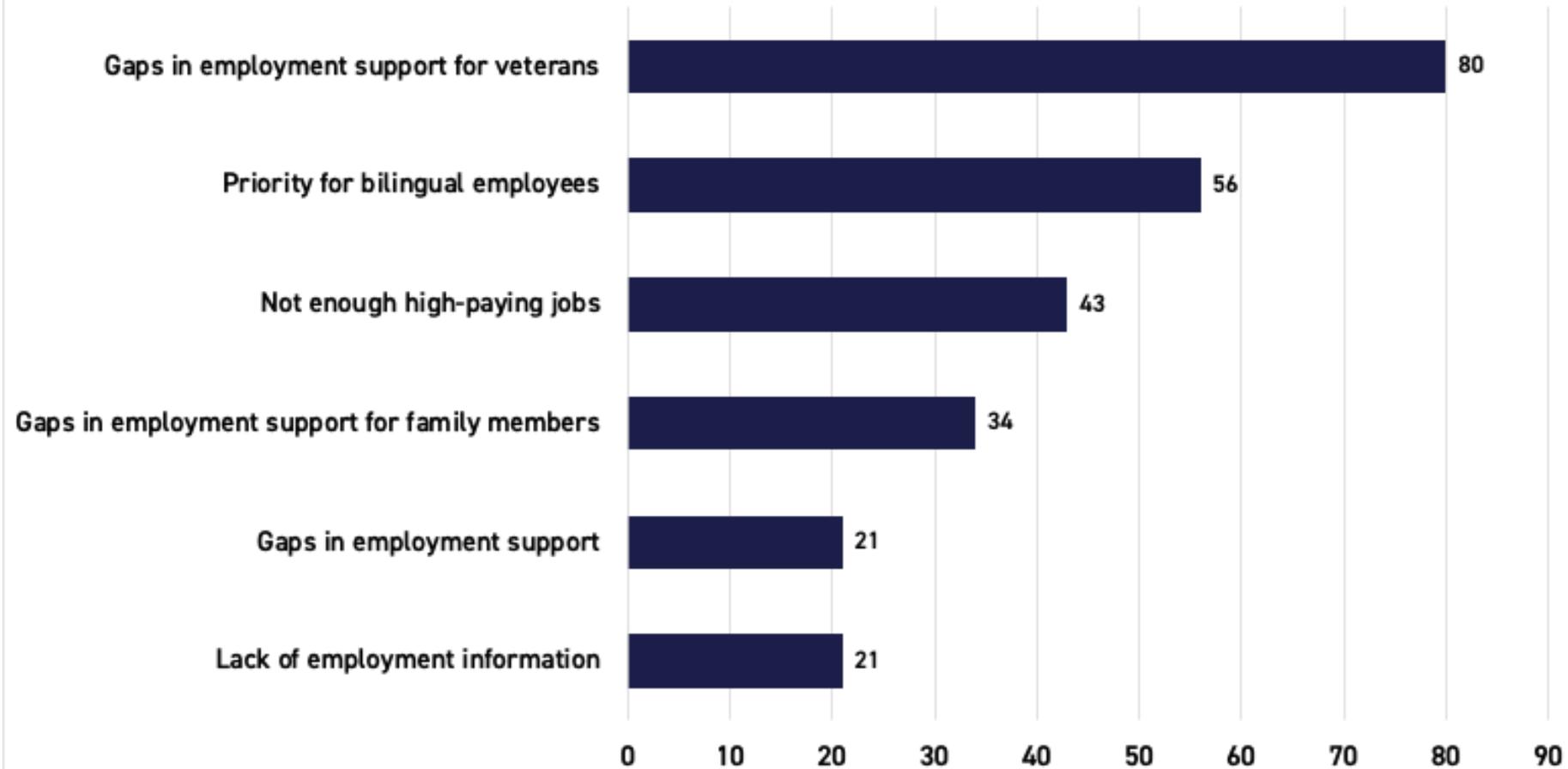


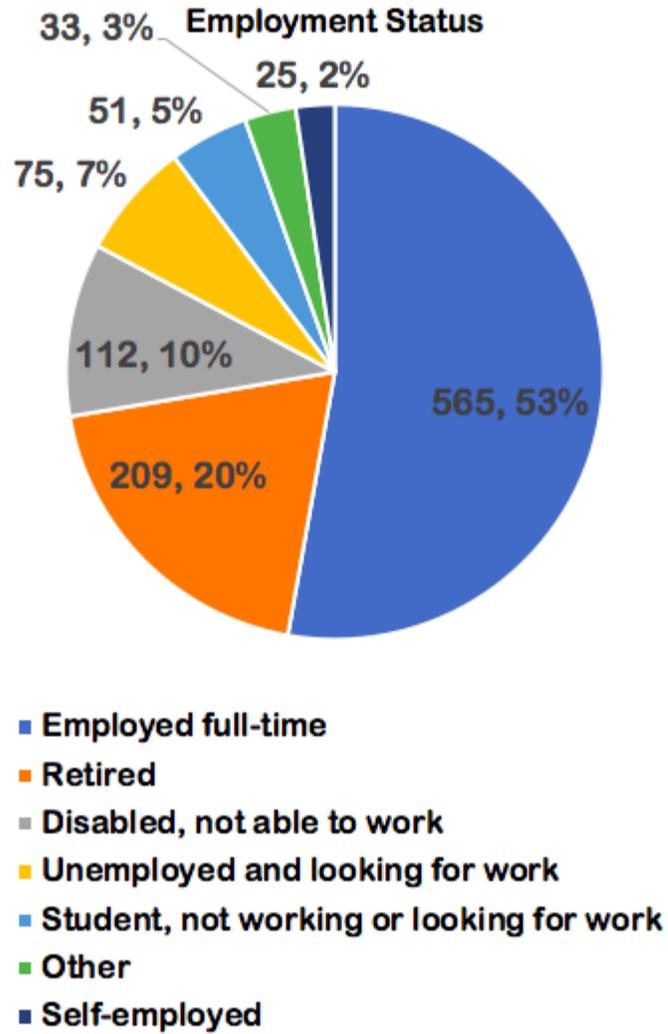
Respondents were asked to identify gaps in all service areas. The bottom bar in each row represents the number of respondents who answered 'yes' to whether there are gaps in each service area, while the top bar in each row represents those who indicated there are no gaps in each area.



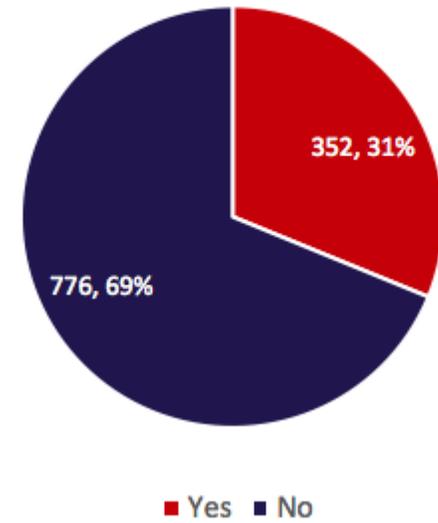


Top Gaps in Employment Services

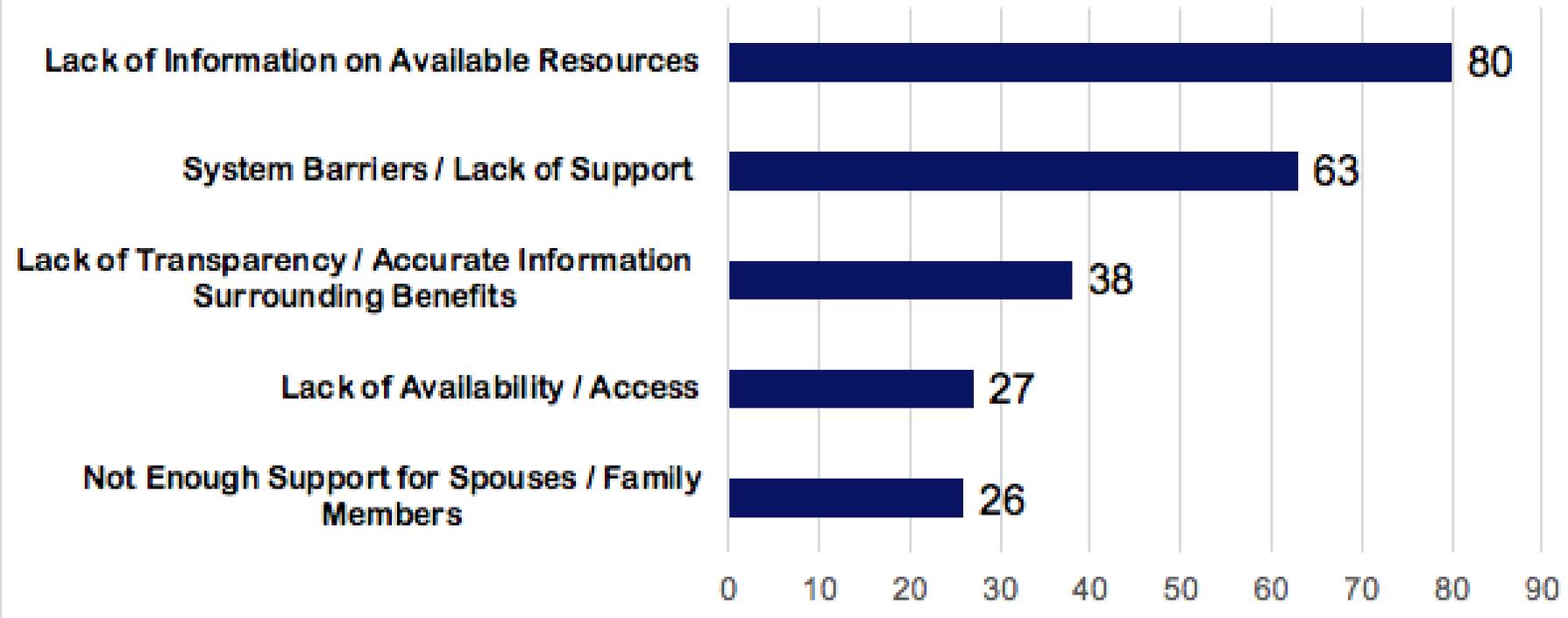




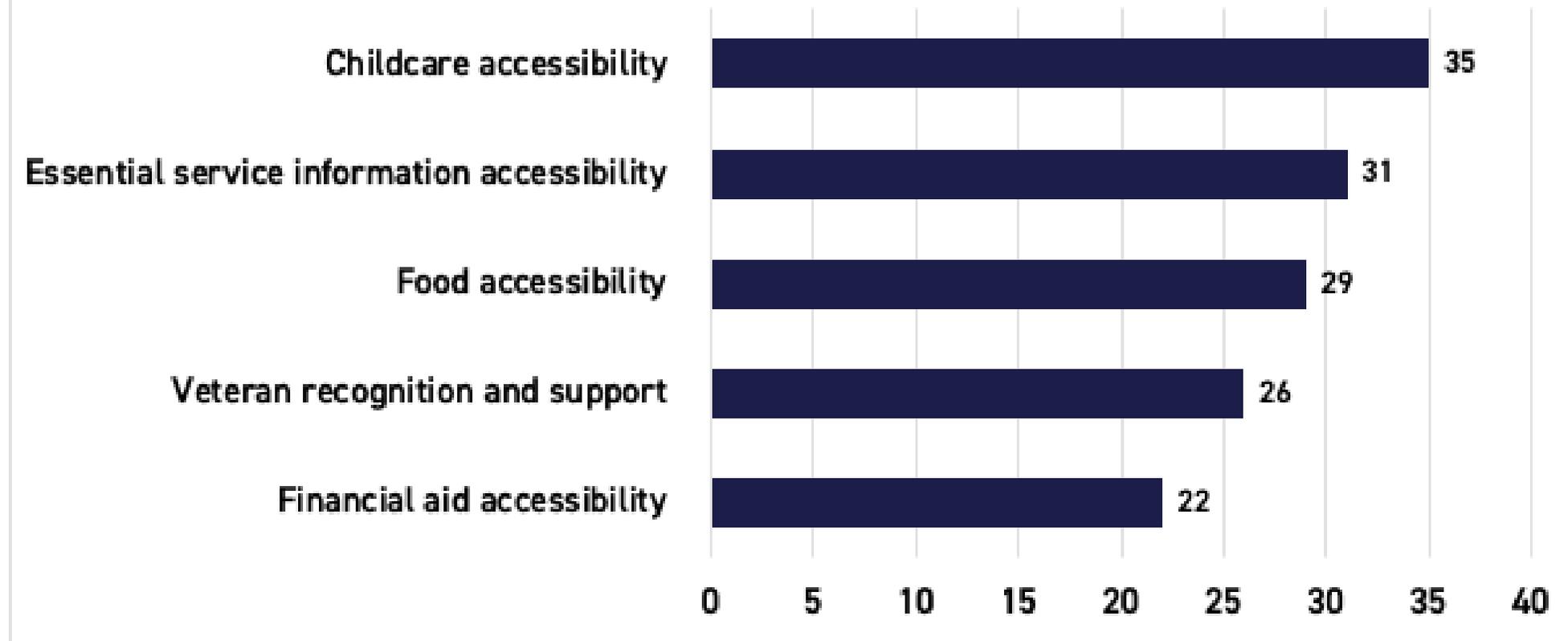
Are you considering leaving the El Paso area to find better employment?



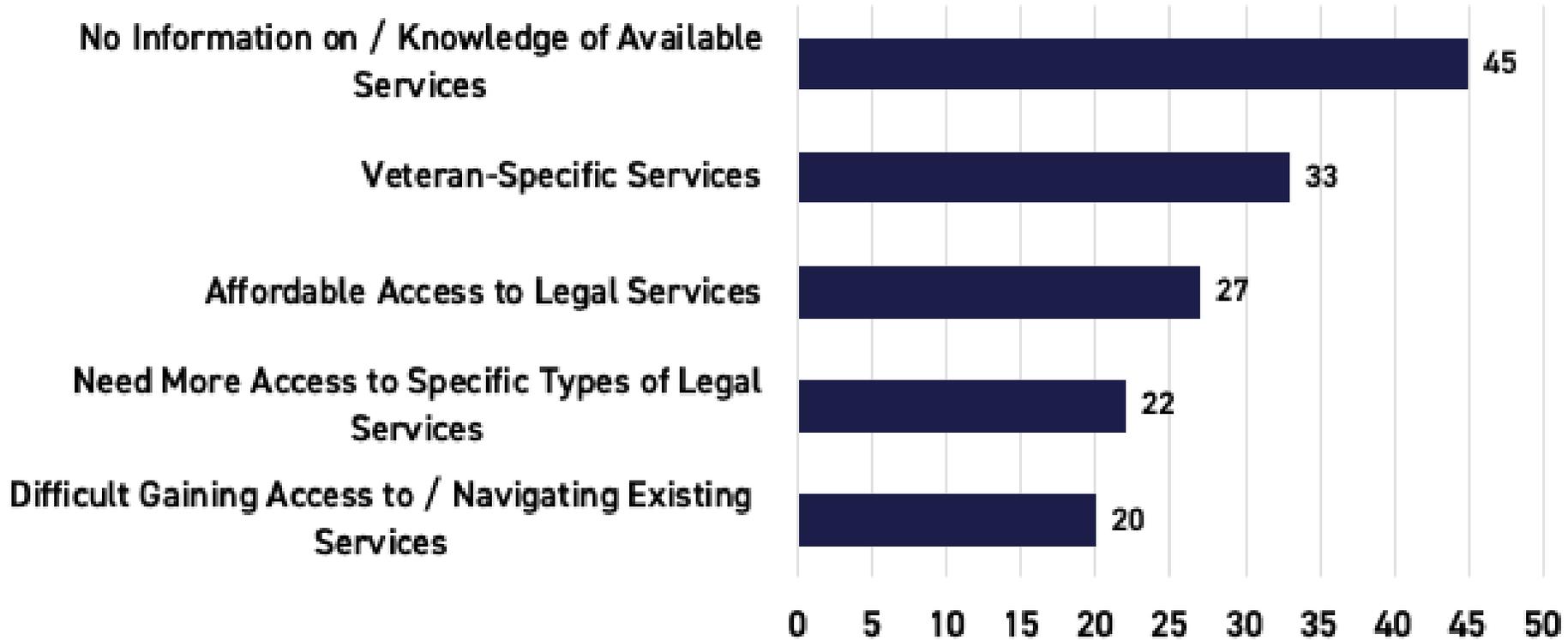
Gaps in Educational Services



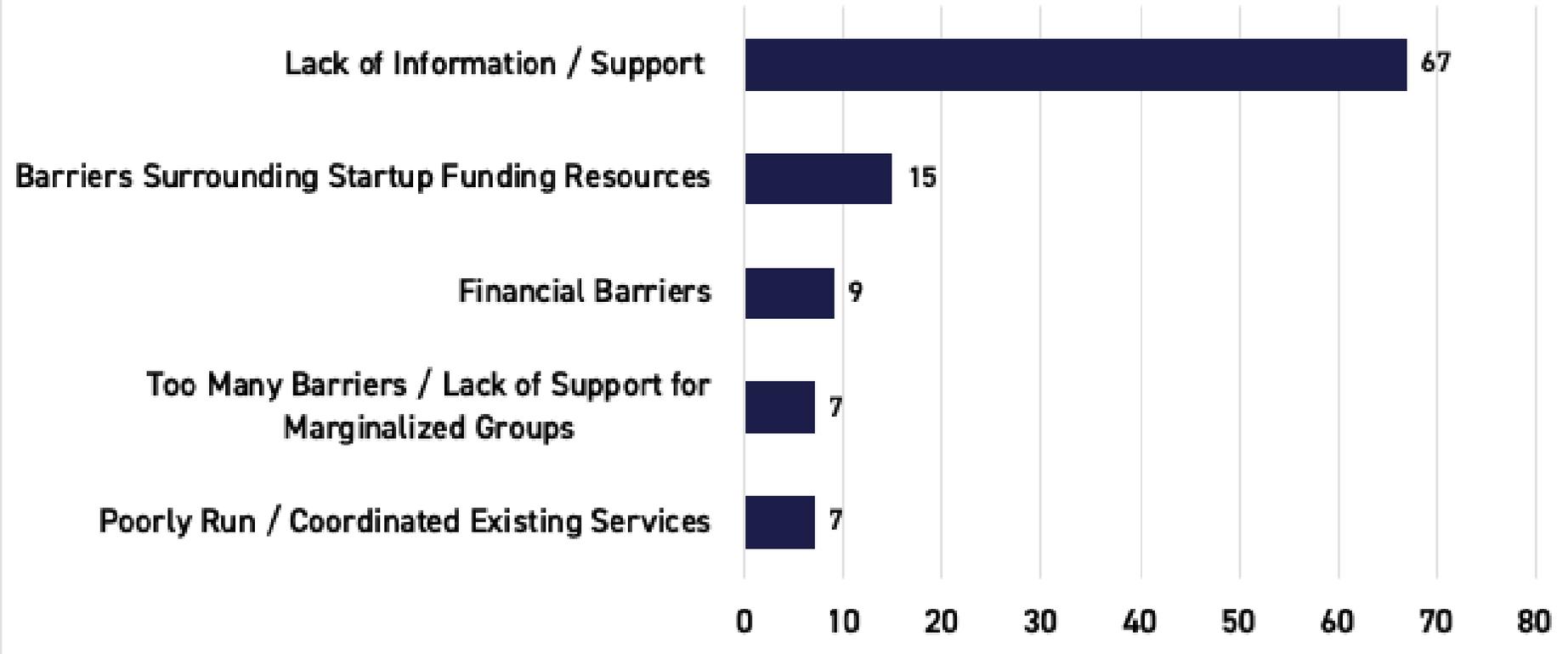
Gaps in Essential Services

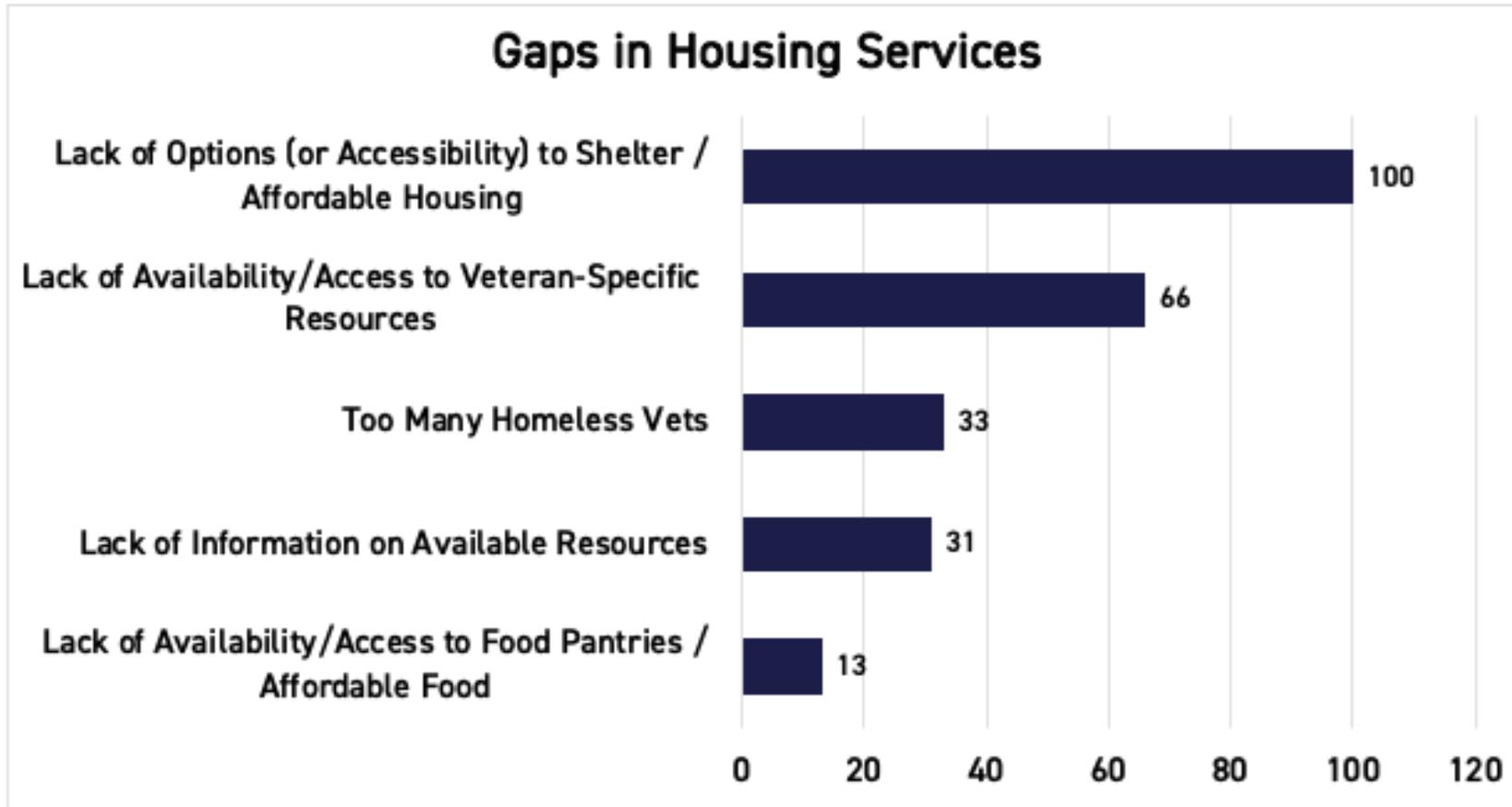


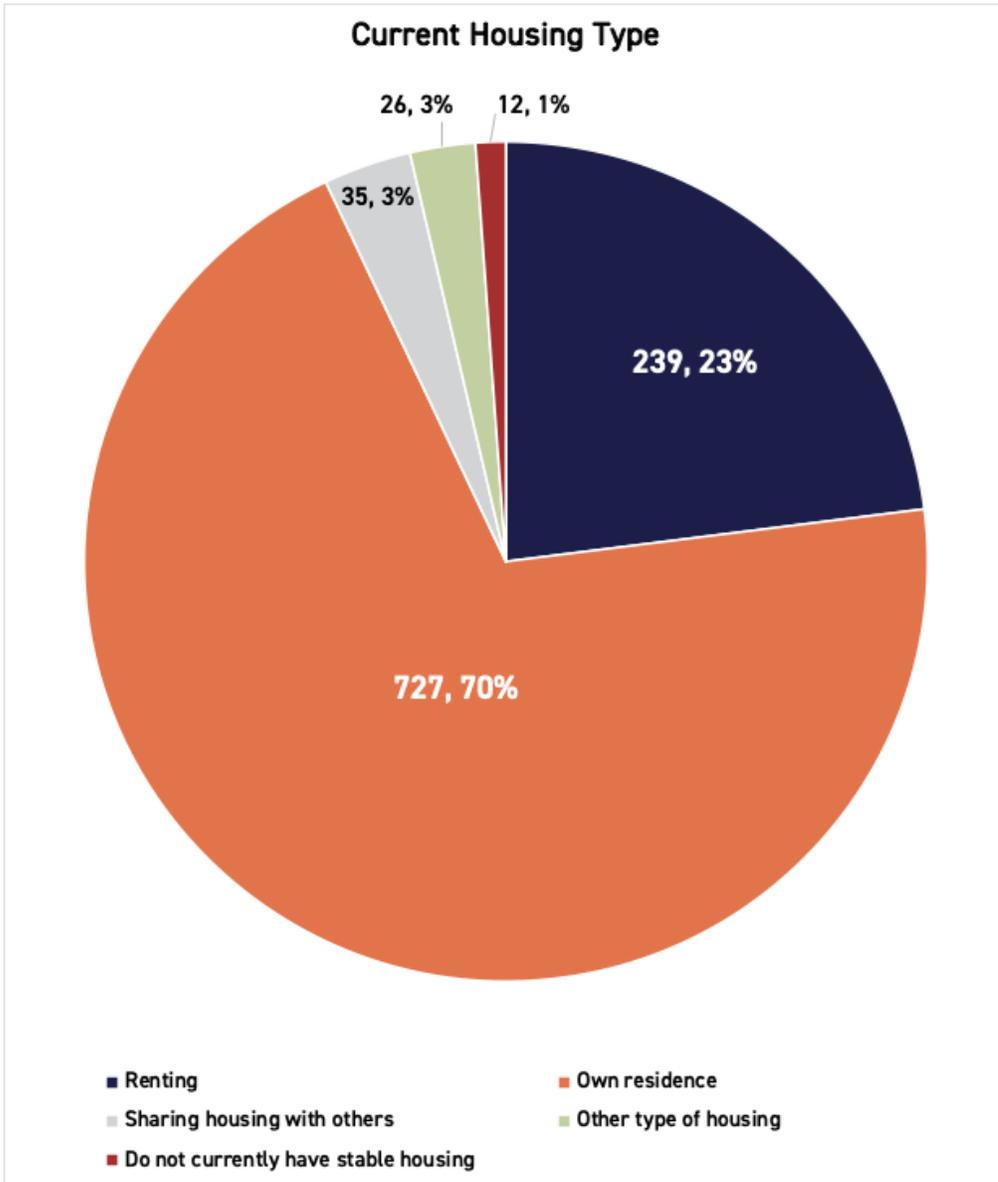
Gaps in Legal Services



Gaps in Small Business Development & Entrepreneurship Services



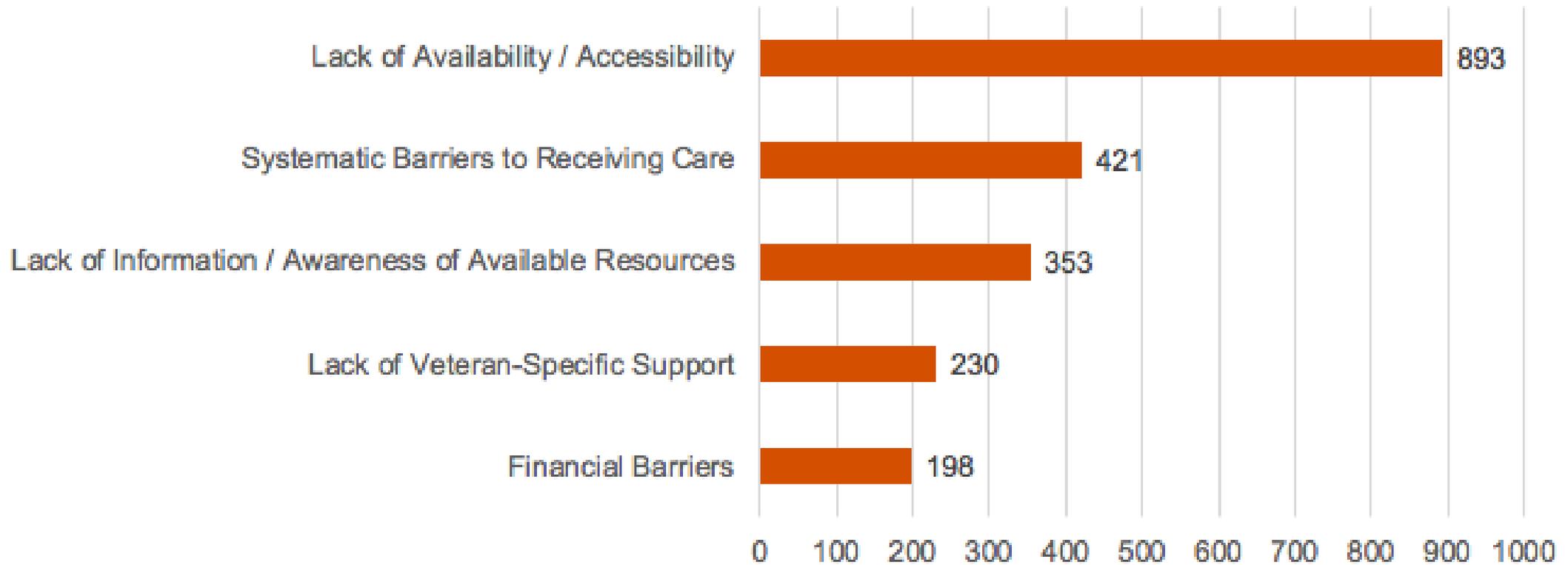




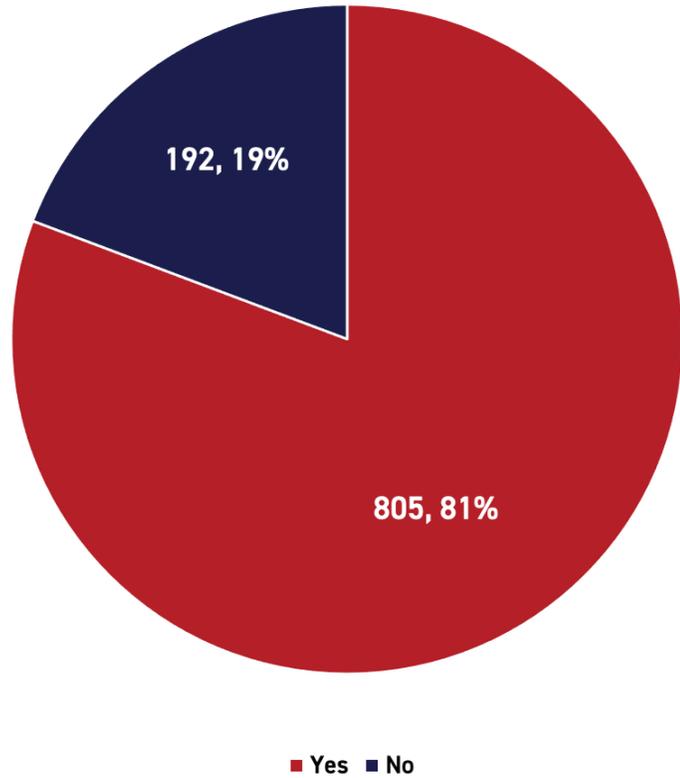
Why do you feel you are at risk of losing your current type of housing within the next 6 months?

	Number	Percent
Can't afford property taxes	10	9.6
Can't afford maintenance (i.e. plumbing, heating/cooling, etc.)	8	7.7
Can't afford utilities	7	6.7
Lack of stable income	50	48.1
Other - please specify:	29	27.9
Total	104	100

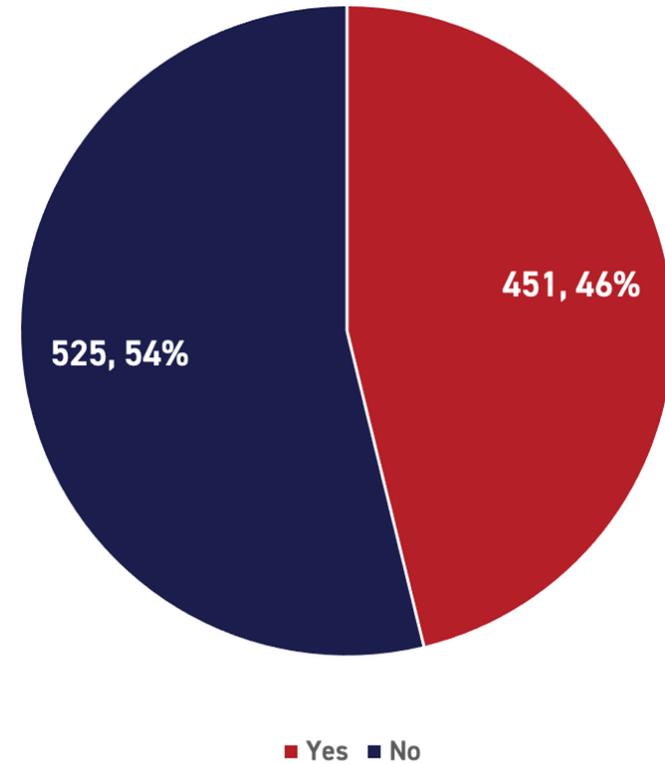
Top 5 Most Common Barriers Across Service Area



Do you feel El Paso is a community that respects veterans?



Do you feel El Paso is the number one place in the nation to live as a veteran?



The Way Ahead = A Veteran Ready El Paso

“A Consistent and Synchronized Unity of Effort Committed to those whom have Served and Dedicated to the Future of our El Pasoan Sons and Daughters who will Serve”

- Transition Programs
- Employment
- Economic Development
- Quality of life
- Academia
- Healthcare



Veterans Affairs Advisory Committee

VAAC



Veterans Advisory Board

VAB



Military and Veterans Advisory Committee

MVAC



U.S VA Community Veterans Engagement Board

CVEB

Questions

Additional Data

Gaps in Employment

